

StraMaPo

Transcription of expert interviews

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Interview 1

I: So, you're familiar with the European Crime Prevention Network?

P: Yes, I am.

I: To what extent?

P: I am because I am a Substitute of the EUCPN. That's my daily routine, we could say.

I: What is your position within your organization/institution?

P: Within my organization/institution? I have been working for the Social Prevention Department within the Prevention Bureau on the national level (of the police headquarters).

I am an expert, but this is of course of not great importance. I am the only one who is dealing with international cooperation within the public order of the department.

I: Okay, thank you very much. I am interested in your organization/institution and the position it might take within the current field of crime prevention. Following questions therefore ask towards the goals, activities and delivered output of your organization/institution. So, how would you describe the role of your organization/institution within the European field of crime prevention.

P: It is actually a huge one because the police.. The institution is not only for combatting all types of crimes, but also preventing. Different types of crimes, but not only crimes or petty offences, but all events related to crime. We can imagine the situation that persons, not adults and young, had not committed any type of crime, but it is the situation which could provoke this in the future. The police are responsible for all this stuff, everything in crime prevention.

I: Okay, what are the general goals of your organization/institution?

P: Both preventing and combatting crime(s).

I: Thank you. Does your organization/institution have any delivered output? Annual reports, some best practices, etc. for example?

P: Yeah, lots of them. It depends on...

I: Also, in English?

P: Maybe some are translated into English, but the.. Just because we speak Polish, all documents are in Polish. Maybe some of them can be translated, but it is not typical for us to translate them.

I: Okay, thank you very much. Do you work with other organizations/institutions within the field of crime prevention? Next to the EUCPN, are there other organization/institution that your institution is currently collaborating with?

P: Yeah, different institutions, for example Council of Europe. Different projects funded by the European Commission. And we did for example, within the Council of Europe.. There is for example the Pompidou Group, dealing with prevention in the area of drug related crimes. What else... There are a lot of universities as well, which provide us a lot of information. Not only Polish universities.

I: Okay, so I assume you are working in several domains of crime prevention?

P: Yeah, exactly.

I: ... Really focusing on some topics, some phenomena?

P: *interrupts* There is of course... We try to focus on every type of crime, but in Poland.. Every social prevention police officer are obliged to deal with numerous numbers of crime so we are not specifically focused on the one type. We work with different institutions because of different crimes as well.

I: Okay. Is your organization/institution focusing on some topics, some phenomena right now? Would you say that your organization/institution would.. Has set some priorities, at this time?

P: Of course, we have, but they are quite general *laughs*. Safety and security of people, especially children and youth; drugs; cybercrime; human trafficking, especially the labor exploitation. Also, when the victims are elderly people. Different types of frauds for example.

I: Okay, thank you very much. Are there partners and/or stakeholder, other organizations/institutions on European or international level that you would like collaborating with in the short or long term?

P: Normally, we work with different public institutions, depending on the subject. Also with NGO's and foundations, dealing with the same type of crime. And on the international level mostly with police forces. We try to find a good partner for different projects, depending on the crimes of course. Some crimes are much more popular with our Czech colleagues for example, just because of cross-border crimes, but some of them are for example UK, Germany, France, Norway.

I: Thank you very much. I'd also like to know something more about your relationship with the EUCPN. How is your institution affiliated to the EUCPN?

P: So for years, because not only me but also my colleagues were Substitute or National Representative. So for years, there were no National Representatives in Poland of the EUCPN, but only the Substitute. The Substitute is also and always someone of the police. Police has for years been responsible for the cooperation of the Network.

I: How do you see this collaboration with the EUCPN? Does it mean an added value for both parties?

P: It is, it is. First of all..

I: For you or for your institution/organization?

P: For me especially *laughs* But for the organization as well. Because sometimes if you just want to know how the problem was dissolved in different countries, it is very easy just to send them a simple message. The message then gets resend to other countries.

I: It spreads throughout the EU Member States.

P: Yes, after a couple of weeks you have some ideas for a solution. Sometimes, the solution is quite good working in other countries. We should therefore open the doors, which are actually already open.

I: Okay, thank you. The relationship... Could it be reinforced right now?

P: Hmmm, if we talk about the good understanding on both sides.. It definitely would be easier to translate some material to understand because I speak English, but not all (police) officers in Poland speak English. That's why it is really difficult to spread the materials down to my colleagues dealing with crime prevention.

I: Thank you. Do you have any idea what the main differences would be between your institution/organization and the EUCPN?

P: What difference's there are between..

I: For example, in mindset?

P: Oh yeah, of course! There are.. You know, every institution has its own idea on how to deal and what to do. Sometimes, EUCPN.. It's an European institution. That's why they have a European point of view; which is of course not exactly the same.

I: Poland also looks further than just Poland, right?

P: Yeah, that's true but the main institution remains the police. They are responsible for dealing, especially with crimes, happening in Poland. We do a lot of collaboration and cooperation with different countries on

transnational types of crime. Normally, we are responsible for the safety of the country, the main reason
laughs

That's why sometimes the role of the police, the Polish Police, is a bit different of the EUCPN. The main aim, to prevent all types of crime prevention is the same I think.

P: To what extent would your institution/organization consider the EUCPN as a leading actor in the European field of crime prevention in terms of their official goals, being (1) to be a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and (4) contributing to the EU Policy Cycle and EU strategy. How does your institution/organization think about the EUCPN being a leading actor in their main goals?

P: So, they are definitely a point of reference. Definitely, because there are very easy to find. They work together with different colleagues from different countries.

I: So, you would say it is one of the most important institutions within the European field of crime prevention?

P: Yes, probably it is.

I: Okay.

P: Disseminating qualitative knowledge? Hmm. Yes and no because as I said before, just because of the only English version of their documents. Knowledge is therefore only directed on people speaking [good or perfectly] English. Otherwise, if they do not speak English very well, they cannot use it.

I: That's a very important remark.

P: Supporting crime prevention activities? Euhm, maybe... By promoting them? So on the website or the Annual Workplan or something. Not physically supporting. There are no kind of funds to support local activities.

I: Another important remark, thank you.

P: Contributing to the EU Policy Cycle? Yes, of course.

I: So, they are really focusing on the priorities, set by the Cycle?

P: Yes.

I: Okay, thank you. Euhm. Which institution/organization on European and International level could be considered as potential and relevant partners for the EUCPN and why? Do you have any ideas?

P: First of all, CEPOL in my opinion. And some kind of documents are going to be signed by both parts. In my opinion, there are not enough trainings, practically-oriented... [for social prevention]

I: Okay..

P: ... For social prevention. Police officers are also people who are dealing with crime prevention. Then, Council of Europe I think. Just apart from the European Commission. Because they have money as well, so they can provide different types of trainings or meetings or workshops for people who are dealing with.. [crime prevention]

Because.. As I said.. It's similar to my institution. We have the same aim. We should prevent crime.

I: Do you have any idea about other institutions/organizations? Except of the main actors because you are talking about the Council of Europe, CEPOL, etc. They are quite standard partners.

P: Yeah, maybe.. That's true. Maybe some NGO's. The biggest NGO's dealing different types of crime. They have very particular knowledge on how it works and how to deal with potential victims of the crimes.

I: Okay, thank you. I then have some final questions for you. These are general questions about the EUCPN and its strategic market position right now. What does your institution/organization expect from the EUCPN and why?

P: The expectations are more or less similar to the purposes for which the institution is funded. One, to disseminate knowledge. As I said before.. A thing to do is provide some translation. Two, sometimes – not all local initiatives – are not physically supported.

I: Yeah..

P: Because, of course, they could just put it on their website or social media, but.. This is probably not enough. Euhm.. They should provide more trainings for people who are dealing with.

I: Does the EUCPN need to have more core tasks, right now?

P: Hmmmm.

I: In addition to the four main goals.

P: I don't think so.

I: Okay.

P: If they could do these four, in some expansive ways, it would be more than enough in my opinion.

I: Which output should they deliver? Probably some more documents in English?

P: Yeah, or even other languages as well.

I: Maybe translations to Polish could be considered useful?

P: Yes, but also in other languages because it's probably not only a Polish problem. Maybe other countries like The Netherlands for example.

I: It's a wider problem, more common. This is something I heard before.

P: Definitely.

I: Especially with countries like Bulgaria, etc.

P: Definitely, but even in Poland are people who can communicate in English. On the one hand, there's basic communication, while on the other hand, there are documents, written in academic English.

I: There is a difference in communicating and really understanding what's going on.

P: Definitely.

I: ... And use those documents in practice.

P: At the beginning, when I started to work for the international cooperation.. When I had the documents in English.. It was super strange English for me. It was difficult to read.

I: It's academic English.

P: It's difficult to read 100 pages because it was boring after a while. That's why strategic documents..

I: An abstract of 200-300 words, max. a page, for example, would be more useful?

P: Yeah, definitely.

I: In simple English..

P: Yeah, for example.. We have a good instrument, like Toolboxes [in the EUCPN] or really good best practices. But, if you are not really able to read and understand..

I: ... You can't use them in practice?

P: Exactly. You can't use it, even if it is really good.

I: Okay, thank you very much. Euhm, what do you expect about the strategic market position of the EUCPN? Do they need to sail another course? Or is it good the way it is right now? How does your institution/organization view this?

P: I think that the EUCPN should be..

I: ... Should they focus on other topics or phenomena?

P: They should also focus on the promotion of the EUCPN because in the Commission, I think.. There are a lot of people who are (not) aware of the existence of the Network. Outside, I'm not sure..

I: Okay. I think we are done with the interview.

P: Okay, great.

I: You have answered all my questions. Do you have any further questions for me?

P: No, I don't think so.

I: Okay, thank you. I'd like to thank you for your participation. Your participation is vital for the success of this research project, so thank you very much. Thank you for your time. Enjoy your stay in Finland!

P: Thanks! It's a bit cold, but yeah..

Interview 2

I: Are you familiar with the European Crime Prevention Network?

P: Yes, of course I am. I'm a Member of the Board from now on so...

I: ... You're a Member of the Board?

P: Yes, I'm a National Representative.

I: Okay.

P: ... From Poland since October this year.

I: Since October.. So, quite new. Not a problem at all, I guess.

P: Yes, but I heard about the EUCPN already before.

I: Okay, thank you. Euhm, you're a National Representative so I would like to know something more about your position within your organization/institution. First of all, I'm interested in your organization/institution and the position it might take within the European field of crime prevention. So, how would you describe the role of organization/institution within the European field of crime prevention like... In terms of general goals, where your organization/institution stands for and what is the most important delivered output?

P: Okay, so... I work for the Ministry of Interior, which is situated at the strategic level in the department, responsible for supervision of the police.

I: Okay.

P: So, it works that police is doing the real prevention. We are doing something like, preparing strategies for them, sometimes goals for them. We also have government programs for helping prevention initiatives at the local level.

I: Hmmmm.

P: So, we have an amount of money, which we can donate to institutions at the local level.

I: Okay...

P: ... To help them in prevention campaigns. I think.. Mostly, that's all.

I: Okay.

P: Sometimes we're also preparing our own prevention campaigns, but usually we're cooperating with the police. My division, section of prevention within the department, is very small. Just five people, so we can't do everything so...

I: Yeah, I understand. Does your organization/institution have some output like, for example the EUCPN has Annual Reports, Toolboxes, etc.... Something very practical...

P: Usually we're rather not preparing such material on the national level.

I: Hmmmm.

P: But we're trying to disseminate the materials that we're receiving from, for example the EUCPN to the people who should...

I: Okay, thank you very much. Does your organization/institution collaborate with other organization/institution within the field of crime prevention?

P: Yes, of course. With other ministries like the Ministry of Education in terms of helping young people to avoid crimes etc. Ministry of Health in terms of avoiding narcotics and other problems related to narcotic crimes. Also, institutions with different inspections which are responsible for traffic for example and other issues. There is a group of people that are meeting at least twice a year and they decide about how to share an amount of money and..

I: Yeah.

P: ... Also police, borders, etc. Services are also in this team.

I: How about on European level? Are there organizations/institutions...

P: We cooperate at the European level... Euhm, my department is part of some groups, like EUCPN, like ENAA which is also part of the EUCPN Secretariat. We also cooperate with Europol, but through the police. I don't know what else to add. There are different departments in my Ministry responsible for international cooperation so... They're making part of the groups.

I: It's clear that there are you are also acting on European level.

P: As a Ministry? Yes, it is...

I: Okay, thank you very much. Euhm, what are the most important partners on European and international level that your institution/organization is currently collaborating with? Next to the EUCPN of course.

P: Next to the EUCPN? ENAA, I'm also a member. Euhm, we sometimes also cooperate with Europol. There are a few initiatives, especially in ENAA, together with Europol. My institution, not me personally, also with FRONTEX but not in terms of prevention. Rather protecting borders, etc.

I: Okay, are there any organizations/institutions that you'd like to collaborate with in the future, in the short or the long term?

P: You mean other than we already collaborate with?

I: Yeah, for example organizations/institutions that you're not working with at the moment but would like to work with in the future.

P: At the moment, I don't know any. I think that the cooperation is quite good.

I: How is your organizations/institutions affiliated to the EUCPN?

P: Affiliated means how it is...

I: Yeah, correct.

P: Euhm, I'm the National Representative for the EUCPN. I work for the Ministry of Interior so we are responsible for the coordination on the national level of all the issues connected to the EUCPN, but we also cooperate with the police – where is my friend. She is the Substitute.

I: Okay. How do you see that collaboration? Does your organization/institution consider it as meaningful, as a real added value for both parties? So both the EUCPN and your organization/institution on national level?

P: I think... The most important is that during the process of the ECPA price. We can stimulate the organizations to prepare for projects because they are... They want to win the price. So, that's...

I: Yeah, yeah, yeah.

P: ... A good influence for sure. We are also trying to disseminate the materials, so I think...

I: Okay. That collaboration with the EUCPN, could it become reinforced in the future? Does it need to be reinforced?

P: *hesitates* I'm in the Network for a too short time to have ideas about this. I still must figure out how it works. [following section not understandable, she mumbles]

I: ... Thank you. What are the main differences with your organization/institution and the EUCPN? Is there a different point of view between both?

P: You mean the prevention of crime or...?

I: Yes, exactly.

P: *hesitates* No, I think that the view of preventing is quite similar, but the level of my Ministry and the level of the EUCPN... At the moment, I don't see big differences.

I: How would your organization/institution describe the role of the EUCPN within the European field of crime prevention?

P: I think it helps to stimulate the initiatives in the area of prevention of crime. Hmmmm, it also helps to disseminate the knowledge on best practices.... *hesitates* That's the most important.

I: So, the EUCPN has a few main goals. First of all, to be a point of reference. Second, to disseminate qualitative knowledge. Third, supporting crime prevention activities. And also, contributing to the EU Policy Cycle and the EU strategy. To what extent would your organization/institution consider the EUCPN as a leading actor?

P: In these goals?

I: Yeah. To what extent do they fulfill all of these goals? Because these are their official goals, their main goals. Do you think... Are doing a good job at all of these goals right know? Or...

P: ... As far as I know, they're doing a good job. Maybe they could do it even better, but at the moment, I can't give an example of what should be improved.

I: Okay, thank you. Do you have any idea about potential and relevant partners for the EUCPN, on European and international level, to start a collaboration with on?

P: Hmmmm, good question. I just don't know if I can answer...

I: Because that's actually something I need to know...

P: For sure, but I suppose that they are already collaborate with those... [section not understandable, she mumbles]

I: ... In some way?

P: ... In some way, yeah.

I: Because I'm trying to make an inventory of all the relevant organizations/institutions within the European field of crime prevention that are directly involved and focus on crime prevention. I'm looking to what extent

there are differences with the EUCPN to make a statement about their strategic market position, afterwards making a comparison between all the organizations/institutions.

P: For sure Europol. Maybe in some way FRONTEX because it is changing a lot. Maybe they could partner up in a later phase for issues like trafficking in human beings, something connected to the protection of the borders?

I: Thank you very much. Euhm, the interview has almost come to an end. Right now, I have some general questions for you. So again, your personal expectations stand central. What does your organization/institution expect from the EUCPN and why?

P: Expects of my institution?

I: Hmmm, yes.

P: I think... At the moment, my institution...

I: No, what your organization/institution expects from the EUCPN.

P: Oh, okay. From the EUCPN? Hmmm, I think my institution expects more best practices. Also, some ideas about how to come with solutions within the field of crime prevention. That's the most important. And from my personal point of view?

I: Yeah, also important.

P: I think I'd like to have more ideas about how to prevent crime. Maybe even some international studies about preventing particular types of crime in different European countries. Also... Yeah, disseminating that knowledge.

I: Another question. What do you think about the provided documents in English?

P: Hmmm, do you mean in terms of quality or.... Are we talking about the language itself?

I: There are often problems in some countries that... I can't say – don't speak proper English...

P: Of course, Poland has problems with...

I: Some English documents, often written in academic style? Would you say that there is a need for documents translated in Polish, the national language in Poland? Rather than having...

P: For sure it way easier for us when they would be written in the national language because... To be honest, the level of services... Police services for example, which is out main partner to fight crime – the knowledge

of English is still not very good. Sometimes it's problematic. I suppose that many documents therefore stay at the table and are not used because of the language problems. Of course, if we find something very good, we could translate it with our own resources. The government has unfortunately often no resources.

I: Thank you. This is also a question that you already answered. Yeah. Euhm, what does your organization/institution expect about the strategic market position of the EUCPN? What do you expect...
hesitates Do they need to sail another course right now? Should they focus on other topics and other phenomena? Maybe other outputs?

P: I think that one of the issues that they should focus on is being more visible.

I: Hmmmm.

P: I suppose that apart from the central level in Poland, not everybody knows about the EUCPN.

I: Okay, thank you.

P: Being more visible in particular countries, maybe even on the local level or at least regional level.

I: Thank you very much. This interview has come to an end. You've answered all my questions. Do you have any other questions for me?

P: No, but I just want to know when you'll finish the report?

I: I'll present the first results at the EUCPN Conference in February 2020. I'll be there on the 20st, making part of a panel about the future of the EUCPN. We'll presents the results of the questionnaire and the interviews. The end of this project is at the end of March.

P: When will the report be published? Will it be disseminated?

I: Yes, of course. No idea when exactly. Probably soon after the end of the research project.

P: Actually, that's not much time.

I: Yes, it is...

P: So, there's also a questionnaire online?

I: Yes, I've sent it to you via mail. To all National Representatives and Substitutes.

P: That's possible, but I still must fill it in. I haven't checked my mail. Sorry about that.

I: I would really appreciate it if you'd fill it in. We'll close the questionnaire at the end of January.

P: I still have some time then. Okay, I'll do it... Promise!

I: Time enough! Have a good stay in Finland.

P: Thank you.

I: Thank you very much!

P: Thank you!

Interview 3

I: Are you familiar with the EUCPN?

P: Yes.

I: Okay. To what extent?

P: Euhm, what does it mean 'to what extent'? In what kind... So, as the Luxembourg police, we always participate in the EUCPN meetings, working groups and campaigns, just as we did last year on the campaign on burglary prevention.

I: Okay, thank you. What is your position within your institution?

P: I'm a police officer and we're a team of two police officers for the national prevention team. The main focus is on burglary prevention, terrorist prevention and every kind of prevention campaigns when needed.

I: How would you describe the role of your organization/institution within the European field of crime prevention. So, what are the general goals of the Luxembourg police and what is the most delivered output?

P: The most work we are doing is trying to prevent crime and every kind of crime. First of all, the burglary prevention because people in Luxembourg and every other country in Europe... They... The feeling of the people is very based on burglary. When a lot of burglary...

I: ... Is actually a real priority...

P: People are not feeling secure and that's our priority as police to prevent burglary. But, of course, also other kinds of crime prevention. It depends. When we see that there is certain criminality, which is coming up, we try to react to... Yes.

I: Okay, thank you. Euhm, does your organization/institution has any delivered output like real working documents.? For example, the EUCPN has like Annual Reports, best practices, Toolboxes. Do the Luxembourg police also have reports, best practices, etc.?

P: Yes, we have certain campaigns for specific types of crime. We have flyers or also – like in the burglary prevention, we have, since years now, campaigns from October to January. The time when burglary occurs more often in the evening. We try to react as police and over there, we have our prescriptions on how to...

I: Yeah, yeah, yeah...

P: To react during this period as police. Not only in prevention.

I: Do you write any reports about it, these phenomena? About the results...?

P: ... About the results? We check the statistics afterwards and try to react the next year to adapt our campaign.

I: But those documents aren't public or...?

P: Yes, they are public on the Internet.

I: Okay, okay...

P: We also try to react at the social media, but also at television, radio, newspaper, etc. to inform the people.

I: Okay, thank you. Euhm, does your organization/institution collaborate with other organizations/institutions within the European field of crime prevention?

P: Luxembourg itself... As we work together with ministries *hesitates* And in border countries, we work together with prevention teams, so mostly with German colleagues. We have a lot of exchange, also with Belgian and French colleagues, we have a working group with the countries around Luxembourg with which we exchange information and set up campaigns in order to react together against certain types of criminality.

I: Does your organization/institution also work together with like... So not agencies, but real crime prevention organizations/institutions other than the EUCPN.

P: Euhm, no. Only in the working group around Luxembourg with our neighboring countries and with the EUCPN. Not with other organizations or institutions. In Luxembourg, we do have other organizations that are working – associations that are working like BEE SECURE, an association that is specialized in crime prevention and cybercrime.

I: Okay, thank you. Are there important partners or stakeholders on European and international level that your organization/institution would like to collaborate with – like partners or stakeholders, organizations or institutions that you are not working with right now, but would like to work with in the future, in the short or long term?

P: It's always interesting to have more contacts with, like here on the meeting. I hope I can make some new contacts with other police officers or people from ministries who could help us with the answering of certain questions or could help and/or join us in campaigns. Next year, we would like to work with the Luxembourg University. What we would like is an evaluation. If our work, our campaigns, our information material

reaches to the people... To have this information, it's... Why we try to work with the Luxembourg University to conduct research like you do for... It needs to appear where it must appear.

I: Okay, thank you. Euhm, how is your organization/institution affiliated to the EUCPN?

P: As... As we are a small country and are a small team *gives names of the colleagues*

We are in contact per email within the Network and we join the meetings and we also respond to the questionnaires. So, all the...

I: Hmmmm...

P: All the demands from other countries, we try to...

I: Then I assume you already filled in mine as well?

P: Yes.

I: Okay. Thank you *laughs*

The collaboration with the EUCPN, could it mean an added value for both parties? So, an added value for the EUCPN and an added value for the Luxembourg police? The collaboration?

P: I don't really understand the question. To what we can do better or...?

I: So, your organization/institution is affiliated with the EUCPN. That collaboration... Could your organization/institution consider it meaningful? Is the collaboration... High-quality, you know? Is it...?

P: Yes, it's a good relation because we are with only three people and we work together in the department We talk... Speak together when there's a questionnaire to be filled in. When they have a question about a special campaign, we speak together and give the answers. So, we are only with three people, which means that it's easy to organize everything 'in house'. Also, for us... When we have a question, we speak together and then ask – as an example: for the Focus Day, we work together to organize it. We are only with three people and there are domains we are working in. Sometimes, we don't have enough time to... To work for the campaigns. I think, that's what would be... Something, we 'in house' have to... Make better.

I: Okay, thank you. How would your organization/institution describe the role of the EUCPN within the European field of crime prevention?

P: Very important because, as the European Union, we have to... *hesitates*

We have to, we need a central point to collect all the work of the countries and then try to out the best campaigns or the best practices and give this information to the Network.

I: Okay, that being said... Euhm, the EUCPN has four main goals: first of all, to be a point of reference; secondly, disseminating qualitative knowledge; thirdly, supporting crime prevention activities; lastly, contributing to the EU Policy Cycle and the EU strategy.

To what extent would you consider the EUCPN as a leading actor on these four main goals?

P: Very important. For us, as crime prevention team... It's an important partner to get pore information from out of the borders than Luxembourg. We only work in Luxembourg and it's also important to know and have the best practices from other partners. Therefore, the EUCPN is an important partner, they have these kinds of information.

I: Okay, so you really see them as a point of reference?

P: It's a point of reference and a partner we... Yes, we are happy to have them when have special questions or campaigns, which we didn't make before... We can ask them and look if they have similar campaigns to deliver contacts. Vice versa, we can do the same for them.

I: How about the supporting of crime prevention activities? Do you have experience with it?

P: Yes, for our activities in Luxembourg, but not for...

I: Okay. Euhm, how would you see that supporting function of the EUCPN? Do you have experience with it? Should it be reinforced?

P: I only have one example, which is the Focus Day - we work closely together for that. The only problem for us was the time. We didn't have enough time to organize it properly because of the missions that were priority. Priorities in Luxembourg, like burglary prevention – therefore we use the Focus Day to include in our work, but sometimes some campaigns or questionnaires are, at that moment, interesting for us so that's... We sometimes don't have enough time to come... To implement, to organize it for Luxembourg.

I: Okay, thank you. Euhm, does your organization/institution know any relevant and potential partners or stakeholders for the EUCPN...

P: ... From Luxembourg or...?

I: ... Maybe from Luxembourg, yes...

P: ... As I already mentioned, sometimes BEE SECURE – an association, which I explained in crime prevention...

I: ... Great, I'll check it out.

P: ... Yeah, we do also have Respect.lu – an organization, an association, which is active in the domain of terrorism prevention.

I: How is it called?

P: Respect.lu, an association that is specialized in radicalization. That's also an important partner for us because sometimes we don't have the background for all those domains. We use...

I: Yeah, yeah, yeah.

P: ... We try to have a partner to help us in that kind of... In the field of prevention. It's important to have a lot of partners. As much partners you have, you have access to more information and best practices. It's not always to find new things, but rather to use the existing things which other countries already use and have experience with.

I: Okay, thank you. Does your organization/institution know any relevant and potential partners or stakeholders on European and international level?

P: Not for the moment, but I hope to meet some in this meeting or other EUCPN and Commission meetings.

I: This is, of course, a question for my inventory to map all the relevant organizations/institutions. Okay, thank you.

Then, I have some general questions. Euhm, maybe important to mention that I gauge your personal opinion and point of view. This means that there are no right or wrong answers, no incorrect answers. Only right answers *laughs*

P: *laughs*

I: What does your organization/institution expect from the EUCPN and why?

P: As I already explained, for me, it's important to have a central contact point in Europe... When we want to organize a special campaign – to get information or to see if there are similar campaigns in other European Member States, which we could use... For me, it's important to have European, wide spread, campaigns like the Focus Day. It was really interesting to see and to organize such an event with all of those countries. Also...

Nowadays, they're about to make and disseminate a video on best practices from the last year to continue and do our work even better.

I: Okay, okay. Euhm, so right now, the EUCPN has four core tasks – to be a point of reference, disseminating qualitative knowledge, supporting crime prevention activities, contributing to the EU Policy Cycle. Does your organization/institution believe that the EUCPN do need more core tasks?

P: The most important for me is °3, the contact point of crime prevention and support crime prevention activities.

I: Okay, thank you.

P: ... That's our work as police, the Luxembourg police in particular to assure prevention in very time of crime.

I: Perfect, thank you. Further, which output should the EUCPN deliver and why? So, you know they have Annual Reports, campaigns, Newsletters, Policy Papers, etc.

P: I think the campaigns are very important for us, but also the information on the internet. For the moment...

I: ... You don't really use...

P: We don't really use...

I: ... The other documents...?

P: Yes, we don't really use the other documents because... Also, the languages. We have to provide documents in English and French. Most of the documents, the campaigns must be in English so... It's not my main language we sometimes have a difficulty to...

I: So, you could say there is a language barrier?

P: Yes, there is. Sometimes, it would be better to organize some campaigns in more languages and even more, to immediately have the budget to translate it directly. Last year, the Focus Day flyers needed to be translated by ourselves.

I: Yeah, yeah, yeah.

P: It's a matter of time and budget. We sometimes don't have that. We must ask every two years before... When the campaign comes, six months before, which isn't enough time to get everything organized.

I: That's a very important remark you make, it's something I already heard.

P: Yes, because also here... The language... Okay, the main language to communicate is English, but for some partners it is quite difficult. When we want to implement a campaign, or other material, we need to do it in English but also in our national languages, which cities speak and understand.

I: Okay. Euhm, what does your organization/institution expect about the strategic market position of the EUCPN? So, do they need to sail another course in the short or the long term?

P: Euhm...

I: ... How does your organization/institution see the EUCPN currently, right now, within the European field of crime prevention? Are there some things that need to be changed?

P: For me personally not, no. I work now for three years in the prevention team and lots of things are new for me. The information I need or would like to have... For the moment, everything is available. The EUCPN Secretariat is always – there are always, euhm...

I: ... Available?

P: Yes, available. First of all, available yes. Very important. They give us all the information we need. We contact them via email and one or two days later, we usually get a perfect answer. Or they call us to give us more information. They give us the contacts we need so... For me, it's fine the way it is.

I: You've answered all my questions. Do you have any more questions for me?

P: No.

I: Okay. Thank you very much!

P: No problem.

I: Will you join us in February at the EUCPN Conference?

P: Yes, 19 and 20 February, right?

I: Yes, we'll do a panel on the 20st about the future of the EUCPN. My promotor and I will present the first results of this research project.

P: I'll be there. Pascal, my other colleague normally too, but he might maybe be on a holiday. I planned to join this meeting, both days.

Interview 4

I: So, I assume that you are familiar with the European Crime Prevention Network?

P: I am, yes.

I: To what extent?

P: I am the National Representative for my country.

I: Okay, thank you. What is your position within your organization/institution?

P: So, I am a project manager – my title is project manager.

I: Okay, thank you. How would you describe the role of your organization/institution within the European field of crime prevention?

P: So, my institution is... I work for the Ministry of Interior for my country so I'm a project manager within the Ministry of Interior.

I: Okay...

P: ... Which encompasses also the police, a part of the Ministry of Interior. So, I'd say that my institution is very involved in European crime fighting, preventing crime, etc.

I: Hmmm, okay. Has your organization/institution delivered output? The EUCPN has, for example, Annual Reports, Toolboxes, best practices, etc. Have your organization/institution any concrete working documents that are published and are public?

P: As an institution? So, on national level? Hmmm, so... In 2017, the first National Crime Prevention Strategy in my country was published. It was a year-or-two-long research project, written by academics. So, directly involved in the field of crime prevention, that would be – I say – the singular document because it involves several subjects. For example, combatting violence in schools, reducing violence in schools, restorative justice in schools, involving the EU Justice Act to targeted policing, to reduce recidivism and extensive study. That would be the singular document out there, yeah.

I: Okay, but maybe more general: are there annual reports with all the activities done by...?

P: ... Done by my institution? There's an annual report on... A crime report.

I: Okay, thank you. To what extent does your organization/institution collaborate with other partners or stakeholder that are active in the European field of crime prevention? So, those could be national agencies, but you could see it way broader on European or even international level.

P: Euhm, as a local police force... My country has very good ties with Europol, works with Interpol, among others. They work together closely with my institution. I know they collaborate on several cases. As a ministry, we also work with different European institutions, including EUCPN because we work on... *bell rings*

I'll stay here and join the Board Meeting afterwards. ... Because we work with institutions, groups from the Council of Europe on specific topics.

I: Okay. I think we have ten minutes left, right?

P: I'll stay here, it's fine.

I: Okay, great! Euhm, are there partners and/or stakeholders on European or international level that you're currently not collaborating with, but would like to collaborate with in the near future, on the long or short term?

P: I don't know, I think I don't have the capacity to answer that question, as that would involve policy.

I: ... Do you deem some institutions relevant to, maybe, partner up with in the future?

P: In the field of crime prevention?

I: Yes.

P: Euhm, I... Personally I believe in international cooperation and institutions working together so even though it might create a lot of fragmentation or there's a risk of creating fragmentation. I believe that working together, both nationally and internationally, is the way forward. I don't know if I'm answered that question.

I: Definitely. Euhm, so how is your organization/institution affiliated to the EUCPN?

P: I'm the direct link between my home institution and the EUCPN. Also, there are links between the local police – which falls within the Ministry – and the EUCPN, so that would be the link.

I: Okay, thank you. Does the collaboration with the EUCPN means an added value for both parties?

P: Euhm, I'd say that nationally – for my country... Definitely an added value. Links with the EUCPN through the sharing of best practices.

I: Okay. Could that collaboration become reinforced? And if so...

P: ... How?

I: ... In what way, yeah.

P: Euhm, I'd say... Going forward, yes. I believe, maybe, creating more links between the EUCPN and possibly other institutions in my country. I am, yeah.. You can count them on one hand.

I: *starts laughing*

P: *laughs* Links... We're a very small country, so... But yes, there should be more links to answer your questions.

I: How would your organization/institution describe the role of the EUCPN within the European field of crime prevention?

P: Definitely sharing best practices. Euhm, but also creating contacts.

I: Okay, thank you. Euhm, the EUCPN has four main goals. They, first of all, want to be a point of reference. Secondly, disseminating qualitative knowledge. They also try to support crime prevention activities. Lastly, they are contributing to the EU Policy Cycle and EU strategy on crime prevention. In what way does your organization/institution consider the EUCPN as a leading actor within all of their main goals.

P: In each of their main goals? So, being a point of reference... As I said earlier, I could wait to make new great contact points, both nationally and with other institutions. So, the EUCPN is and should be a leading actor as a point of reference.

With regard to disseminating qualitative knowledge, I believe that... Yes, a leading goal but still govern by national principles. Euhm, obviously – that would be another way of sharing best practices so yeah, I agree with that. Supporting crime prevention activities. That would have been the question: nationally or internationally. That depends. So, I believe – obviously due to sovereignty issues and stuff like that – nationally... They should support them, but obviously... Yeah...

I: Okay, thank you.

P: ... And the last one, contributing to the... Since the EUCPN has such a base, it can – how do I say this? It can gather a lot of information, which maybe another institution could not due to national contact points. So, yeah... It's should be contributing to the EU Policy.

I: According to your organization/institution, do they reach all of these goals?

P: Hmmm, euhm... *thinks*

I would say definitely being a point of reference, disseminating qualitative knowledge and also contributing to the Policy.

I: Less supporting crime prevention?

P: Yeah, even though supportive... Maybe it could...

I: ... Which could be something to...

P: ... To work on the future, exactly.

I: Perfect. Does your organization/institution know any potential, but relevant partners or stakeholders for the EUCPN on European and/or international level? So, that's the thing I told you about. I'm making an inventory of...

P: ... Any institutions which...

I: ... That's why I'm asking National Representatives, Substitutes, etc. if they know any other relevant organizations and institutions to not forget...

P: ... So, I work on a project. I work closely with the Victim Support Europe, focusing on victims of specific crimes. Involving them could be a good idea. What else... I know that Croatia has focused on combatting trafficking and abuse of drugs and synthetic substances. Possible involving the Pompidou Group of the Council of Europe would be a good idea. Hmmm, just on the top of my head... Those will be the main two I guess.

I: Okay, thank you. Euhm, then I have some more general questions for you.

P: Yeah, sure.

I: It's important to stress that I'd like to know your personal opinion, but also the opinion of your institution.

P: The opinion of my institution or mine itself?

I: Both.

P: Okay.

I: There's no right or wrong. You can't give an incorrect answer. Euhm, what does your organization/institution expect from the EUCPN in terms of goals, activities and output and why?

P: Definitely along the lines of being a point of reference and even sharing best practices.

I: Which is, of course, something they do.

P: Those could be the main two... Probably relevant to work with the EUCPN.

I: There are four core tasks. Should the EUCPN have more tasks?

P: If there were more tasks, there should also be an increase in resources.

I: Yeah, definitely.

P: Why not, if possible... But don't ask me what those should be.

I: ... To organize it practically?

P: ... Yes, but... Seeing the level of resources currently available, I think four [main goals] are adequate.

I: Okay, thank you. Euhm, which output should the EUCPN deliver and why? So, the EUCPN has Annual Reports, Newsletters, Policy Papers, Toolboxes, campaigns, etc. Which output are we missing? Or do we have everything?

P: Euhm, I think that a lot of ground is already covered just looking by the material going out from the EUCPN. I don't think there should be more... Euhm, but that would be a question I have to think about.

I: Okay. The output of the EUCPN is in English. Euhm, would your organization/institution see that translated?

P: As a country which has two national languages – one of them is English so... That's no problem for us.

I: What does your organization/institution expect from the strategic market position of the EUCPN? How does your organization/institution see the EUCPN evolving in the near future?

P: I think that... I mean... We are happy with the way the EUCPN operates at the moment. Possibly evolve on the same lines as been evolving the past three years. Euhm, we are happy with the way things... Yes.

I: Okay, thank you very much. You've answered all my questions. Do you maybe have some questions for me? Something we didn't talk about.

P: Euhm, no. Not really.

I: Will you be joining us in February at the EUCPN Conference in Brussels?

P: If I'm... Yes. If I'm still a National Representative, then yes.

I: We're organizing a panel about the future of the EUCPN on the 20st on February. I'll present the first results of the questionnaire and the expert interviews. Thank you very much!

P: Thank you.

Interview 5

I: So, first... Are you familiar with the European Crime Prevention Network?

P: Yes, I am.

I: Okay. To what extent?

P: I'm the second Substitute of the National Representative of Croatia.

I: Okay, thank you. What is your position within your organization/institution?

P: I'm a police officer for crime prevention for the General Police Directorate.

I: Okay, thank you. How would you describe the role of your organization/institution within the European field of crime prevention? What are the goals of your organization/institution?

P: Euhm, the goals are similar to... [not understandable, mumbles] *hesitates*

We develop some crime prevention programs on national level. We supervise prevention projects on regional and local level. Also, we track the activities and priorities of the European level and we try to establish this in similar way. We try to track that priorities on European level.

I: Okay, thank you. Euhm, does your organization/institution have any delivered output? For example, the EUCPN has Policy Papers, Toolbox Papers, best practices, etc. Does your organization/institution have any concrete working documents?

P: Yes, we... The Department Ministry of the Interior has Toolboxes for crime prevention, for crime prevention on local, regional and national level.

I: Are they public?

P: Euhm, no...

I: ... They aren't?

P: It's not an internal document. It can be used, we spread it. It's not printed in many copies, but it's not...

Euhm, it's public.

I: Yeah, okay...

P: We spread it to local governments, off-side organizations, so...

I: Okay, thank you. To what extent does your organization/institution collaborate with other organizations/institutions in the field of crime prevention? So, I can image that your organization/institution

works together with other ministries/national agencies? Euhm, but is your organization/institution also working with other associations, foundations, NGO's, etc.

P: Yes, the goal of establishing the crime prevention unit within the Ministry of the Interior is to... We cooperate with all kinds of different partners and stakeholders from the private sector, e.g. steel sector, to governmental organizations. [not understandable, mumbles] ... We are very active in that field.

I: Okay. Any idea which organizations/institutions? I'm currently making an inventory and I'll try to map all of the relevant organizations/institutions within the European field of crime prevention.

P: Hmmm, okay. Should I say some general names or... Or rather specific organizations?

So, for example, we cooperate with other ministries. We cooperate with state agencies for different types of work, different domains. We cooperate with universities and scientific institutions. We also cooperate with education facilities, schools and kindergartens. We work with 'ombudsman' [public servants, counselors] in general, 'ombudsman' for equality between men and women, etc. We have a good cooperation with them. Also, we have a cooperation within different fields of work, because we cover all types of crimes. We cooperate with different organizations for human rights, trafficking in human beings, drug related problems, you know? Croatian red cross, etc. We could go on.

I: Are there partners and/or stakeholders on European and international level that are currently not collaborating with, but would like to collaborate with in the near future?

P: I'm not sure if we... If we plan to develop new activities, we'll probably need to cooperate with different institutions on European level. But euhmmm... Until now, it hasn't been a problem to step in contact with them to start up a cooperation.

I: Okay, thank you. How is your organization/institution affiliated with the EUCPN?

P: We are... *hesitates* [mumbles] ... We are partners, we are representatives of Croatia for the EUCPN, so...

I: Okay, how about that collaboration? Could you say it's an added value for both parties?

P: I think so, we do have very good benefits from participating in the EUCPN and their activities, they're very good for us.

I: Could that collaboration become reinforced?

P: Really... [not understandable, mumbles]

I: Could it become reinforced?

P: Hmmmmm. There's always room for improvement and new ideas.

I: Okay, thank you. How would your organization/institution describe the role of the EUCPN within the European field of crime prevention?

P: Pfff... It's a good platform to find new ideas and to... They create manuals in the domains they're active in. Also, to find partners on European level for different [crime prevention] activities.

I: Okay. Are there great differences between your organization/institution and the EUCPN?

P: Hmm... My institution is a governmental institution within the Ministry of Interior. There are quite some differences, but we're of course working towards similar goals: crime prevention.

I: Okay, thank you. The EUCPN has four main goals: (1) to be a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and (4) contributing to the EU Policy Cycle and the EU strategy on crime prevention. I'd like to know to what extent your organization/institution consider the EUCPN as a leading actor within these four main goals.

P: I think... Disseminating qualitative knowledge is the first of them. Then, contributing to the EU Policy Cycle a strategy on crime prevention. Euhm, third one would be, in my opinion, supporting crime prevention activities. Fourth one, to be a point of reference.

I: Okay, so really see them as a point of reference?

P: I think...

I: ... They could be a point of reference?

P: Yes, they could be. That's for sure.

I: Okay, thank you very much. I'm also wondering... Any ideas about potential and relevant partners for the EUCPN? Maybe even potential partners they're not collaborating with right now, but could collaborating with in the near future on European and/or international level?

P: I'm not sure...

I: ... Associations, foundations, NGO's, etc.

P: I'm not sure. I think that, throughout the years, they've partnered up with the most important ones and therefore cover a great aspect of the crime prevention domain on European level.

I: Thank you. So, this interview has almost come to an end. Lastly, I have some general questions for you.

What does your organization/institution expect from the EUCPN and why?

P: We expect... This... Quality... Best practices, sharing of information. We expect support in some new ideas, some multimedia material, some campaigns – all things we would participate in on European level, unified.

I: Okay, thank you. So, as I already told you... The EUCPN has four main goals. Enough or not? Would your organization/institution deem more core tasks relevant?

P: I think not... If they would adopt too many goals, it would probably be harder to achieve those goals. [not understandable, mumbles] Less goals, more opportunities.

I: Okay, thank you. Which output should the EUCPN deliver? Right now, they have Annual Reports, Toolboxes, best practices, campaigns, newsletters, etc. Which output should they deliver and why, according to your organization/institution?

P: I think that everything they do is quite useful.

I: Okay. Which tools are mostly used by your organization/institution?

P: Hmmm, these Toolboxes and campaign materials. They could be used in interactive multimedia, some applications, etc. Maybe... Could be interesting.

I: Thank you. What does your organization/institution expect from the strategic market position from the EUCPN? So, when we're talking about the strategic market position, does the EUCPN have to evolve in the near future? Focusing on other phenomena, other topics? How does your organization/institution see that?

P: Euhmmmm *hesitates* It would be a good idea to... Other crime types, not only those EU Policy Cycle priorities, maybe even other because priorities on local level are quite different then national level. So, some of those activities not...

I: Okay, thank you. You've answered all my questions. Do you have any further questions for me? No? Then, I'd like to thank you once again for your participation in this research project.

Croatia is the next one I heard.

P: Yes, we are!

I: I wish you the very best success!

P: Thank you very much!

Interview 6

I: First of all, I assume you're familiar with the European Crime Prevention Network?

P: Hmm.

I: To what extent? What is your position within the EUCPN?

P: I'm the director of the Crime Prevention Department of the Ministry of Interior, Czech Republic. So, a colleague from my department is the EUCPN National Representative... Euhm, me... - personally I was also an attendant of the event that was *hesitates* ... A meeting that was... National Crime Prevention Board. It was two years ago in Brussels, so I'm familiar with the matter and involved levels.

I: Okay, thank you. How would you describe the role of your organization/institution within the European field of crime prevention? So, what are the goals and activities of organization/institution... What is your organization/institution doing?

P: On a national level or towards the EU?

I: Both...

P: *laughs*

T: All of them?

P: ... On national level, we are someone that makes crime prevention policies within the Czech Republic. Euhm, someone that has financial grants for cities, regions and NGO's, realizing crime prevention projects. We are the coordinator of the National Board of Crime Prevention, where other ministries and institutions [are present]... And, we are also some kind of mentor, someone who could disseminate good practices, organize education, etc. to local 'realisators' of crime prevention, crime prevention managers and cities, police, NGO's and so.

Towards the EU, we're cooperating with EUCPN, EFUS, but also with Council of Europe and Norwegian funds – grants and so on. We're trying to share good practices with them.

I: Okay, thank you. Has your organization/institution any output? Like, for example, the EUCPN has Policy Papers, Toolboxes, good practices, Newsletters. Are there concrete documents?

P: Yes. We do have a crime prevention strategy for five years.

I: Is it published?

P: Yes, it's published, and we have... It is agreed by the government because it doesn't only concern our Ministry of Interior, but also other ministries and institutions. Euhm, it affects the policing. Also, it's for us...

speaks Czech, asks translation

T: ... Authorisation.

P: ... Authorisation for grant systems and so on. But we also have a website on crime prevention and through this website, we're trying to share very similar things like the EUCPN does: actualities... *speaks Czech, asks translation* ... Newsletters on crime prevention, events, best practices and also, some research. We have for the most important topics... We try to share their important information. So, it's quite similar like the website of the EUCPN.

I: Does your organization/institution collaborates with other organizations/institutions within the field of crime prevention? So, that could be national agencies, but there might maybe be some organization/institution on European and/or international level as well, active within the field of crime prevention that you're currently collaborating with and would like to collaborate with?

P: Yes, as I said... Besides EUCPN, we also collaborate with EFUS (European Forum for Urban Security). We are not a member, because it is focussed on cities, but we are... From Czech Republic, the largest cities are member of the Network. We nevertheless try to cooperate by inviting them for our events and vice versa.

I: So, I can assume there is some kind of collaboration?

P: Yes, we try to... *speaks Czech, asks translation*

T: ... Like negotiate?

P: ... Yes, negotiate... *speaks Czech, asks translation*

T: ... We try to 'transmit' the good practices.

I: Yeah, yeah, yeah.

T: ... So, that we...

I: So, there's a real exchange between both parties?

P: ... To hear their [good practices] and transfer them to our cities and vice versa.

I: How does your organization/institution see that collaboration. Would you describe it as a high-quality collaboration?

P: ... I'm sorry, I didn't mention one important institution.

I: Okay.

P: It's, euhm... *hesitates* It's... I have to remember it, but don't know how to say it in English... *speaks Czech, asks translation*

T: ... Okay.

P: It's a European organization for standardization. It sets technical standards in a lot of fields, like...

T: ... ISO-norms?

P: ... Not the creation of ISO-norms, but something similar and it's in Brussels. There is a committee on crime prevention, number is three to five – I mentioned it in the questionnaire.

I: Okay, thank you for mentioning that.

P: And euhm...

I: ... I'll definitely check it out.

P: ... And euhm... It's focusses on situational crime prevention and norms on buildings, public places and how to... How to make the public space safer for people.

I: And how do you see those collaborations? Are they meaningful?

P: Yes, of course. Czech Republic has a Secretariat of that committee, three to five and euhm... We are trying in one... *hesitates* In one field, we are trying to set up new standards. For example, in schools and preparing public places... On the other hand, we are part of the event, which is each year a conference on good practice. We are there together with a few countries but also outside... For example, Norway or Serbia and so on. And, we share good practices with other countries and how to secure the buildings of public spaces and so on in the technical field. It's very good and very inspiring.

I: How is your organization/institution affiliated to the EUCPN?

P: *speaks Czech* As I said... Employ... Euhm, yeah... *speaks Czech, asks translation*

Employ of our department is a National Representative of the Czech Republic for the EUCPN, so that's our role.

I: How does your organization/institution see the collaboration with the EUCPN? Could you consider it as meaningful? Could we say it's an added value for both parties; both for the EUCPN and Czech Republic?

T: ... An added value you mean? *speaks Czech*

I: ... Could you consider it as meaningful?

P: Hmmmm... *laughs* If we are an added value for the EUCPN, I don't know. I couldn't say, I hope so. Especially through good practices, especially through the commands on some plans and papers, documents... But also, documents from other Member States if they want to deal with problems. They ask us first...

T: ... There's noise, so you could bring it [the microphone] closer.

P: ... They ask us how we realize, how we tackle some problems. What is our legislation, what kind of projects do we have? So, if we have time to answer these and to help them... And our membership in EUCPN is also useful for us, especially in the field of sharing good practices and know how other countries are doing in the field of crime prevention.

I: Could the collaboration with the EUCPN become reinforced in the near future?

T: I didn't understand. Forced?

I: Reinforcing, making stronger...

T: ... Reinforced, okay!

P: Stronger? I'm not sure... *hesitates* Because from my point of view, from my experience we are sharing 'things' from the EUCPN to local levels. Euhm, for us... The role of good practices is very important. Maybe the Toolboxes to help the problems. Euhm, on the other hand, it's also for us not easy to find time for other people... In our country, the last three years... We were reduced in about 20% of our employees.

I: Hmmmm.

P: ... But we have to deal with the same problems or even more than before. So, I'm not sure on administrative level and [in amounts of] of time that we would need, if it would be possible for us to cooperate more often and closer. We sometimes have to deal with other, more important things, like our politics and so on. That's...

T: ... *speaks Czech*

P: Yes, we have to balance this... It's very important for us to be a member of the EUCPN, it helps us very much, but it's also complicated.

T: ... It's very demanding in terms of time. Time demanding.

P: ... Time demanding for us. If it would be more time demanding than today, it could be a problem. We're already taking part in new campaigns that the EUCPN is doing. We work very closely on this – campaign on burglary prevention and trafficking in human persons. It takes time of our people.

I: Okay, thank you very much. How would your organization/institution describe the role of the EUCPN?

P: Hmmm.

I: How does your organization/institution see the EUCPN?

P: ... For us, it's more important – we think – the role from the beginning: the transposition of good practices, sharing good practice projects and sharing context between countries.

T: ... You mean networking?

P: ... Networking, yes!

I: Disseminating qualitative knowledge within the field of crime prevention then, I assume?

T: ... What do you actually mean by disseminating?

I: Disseminating is actually spreading information.

T: Ooooh, yeah. Okay.

P: ... Yes.

I: ... The EUCPN as a hub, a centre where they sent information to.

T: *speaks Czech*

I: That's what you mean, right?

P: Yes, knowledge and good practices, getting to know new people, etc.

I: Now, the EUCPN has four main goals, (1) being a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and contributing to the EU Policy Cycle and EU strategy on crime prevention. My question is how your organization/institution see them as a leading actor in all of their main goals?

T: ... Like, should we choose one of goals? Should we mark them?

I: ... That's possible, yes.

T: *speaks Czech* One is the lowest and ten is the highest?

P: ... In the first three points, I think... The EUCPN is really important and really helps. Euhm, but in the fourth point with regarding to EU policies and strategies on EU level, I'm not so sure if it's really needed. Euhm, we have... I think that most of the countries has their own strategies because of their different problems and different possibilities to tackle them.

I: Yeah, I understand.

P: And I'm not sure if a central strategy and a central policy are necessary. In that situation, it could lead to the fact that... It doesn't have to be [determined at] the EU level or the national level and in this moment, it could set some conflicts between national states and the EUCPN. These conflicts can't happen in the first three points because it's *not understandable, mumbles* The national state has their own problems, the problems the state has and tries to share good practices. He could do what... If we would have to be subordinated to some central policy, I'm not sure and I think that... In this field of crime prevention, we don't need a Policy Cycle, it's not necessary. As in another field, we... Led by legislations or something else that really has to be central and... *not understandable*, but I'm not sure in that field.

I: Okay, thank you. Any idea about potential, but relevant partners for the EUCPN on European and international level? So, as you already know, I try to make an inventory of potential partners and stakeholders to determine the strategic market position of the EUCPN.

T: ... *speaks Czech, translates* You mean on the EU level or on local level?

I: European and international level.

T: Both? *speaks Czech, translates*

P: Potential partners? Yes, I think that out institution... Like I already mentioned, EFUS. I already saw Mrs. Napolitano, which is the director of EFUS so, that partnership with the EUCPN exists. When we had our meeting in October for the technical crime prevention committee, three to five, also member of the EUCPN, participated. It was... *hesitates* Not Febe Liagre, but... I can't remember her name, but also saw her here. I think it's really important in some fields, especially human rights and care of victims of crimes. There's also the Council of Europe and Norwegian funds – they also cooperate closely together and... I think that a lot of things that Norwegian funds support with their finances. The Council of Europe sets the priorities. There are also minorities and so on, so it's a really important partner. Euhm, we are also at the events of the United

Nations in Vienna every five years. There's a big conference next year in Japan. It's also, some... Committee, I really don't know how it is called for justice and criminality. It also deals with crime prevention.

I: The interview has almost come to an end. Lastly, I have some general questions about your personal expectations and/or the expectations of your organization/institution. So, there no right or wrong, you can't give an incorrect answer. I was wondering what your institution expects from the EUCPN and why? So, which goals do you think they need to have, which output should they create? What does your institution expect from the EUCPN?

P: Like I already said in the previous answers, from my point of view the EUCPN should concentrate on the points they're now doing and trying to do it the best as possible. The sharing of good practices and sharing... Organizing meetings for people of different countries and try to help with its Toolboxes, good practices, researches and so on. This, I think... I consider it more important than trying to look for a new place in EU institutions and trying to create... Overall the European Union policies and so on.

I: Okay, thank you very much. What does your institution expect from the strategic market position from the EUCPN? Sailing another course? Focussing on other topics or phenomena? What do you think about the strategic market position?

P: Hmmm, about new topics... I think, for example, that cybercrime is really an actual topic. There aren't many activities so when they're considering new topics about campaigns and so on, cybercrime could be an important topic.

I: Okay, thank you. You have answered all my questions. Do you have any further questions for me?

P: I'd also like to say something about a website, because in the questionnaire there were questions. Euhm, for us... We think that – the problem in our country is how to disseminate more EUCPN output because of the language barrier.

I: ... Yeah, that's something I already heard before. There's an enormous gap between speaking English, understanding English and the academic research reports.

T: ... That's exactly...

I: ... And using it in practice. So...

P: And also, at the local level in cities, especially the smaller cities.

I: ... What do you then deem useful? An abstract in more simple English?

P: ... Yeah, maybe...

I: ... Or having the documents translated into the national language?

T: ... That would be very nice *laughs*

P: ... *laughs* To translate all of the documents would be the best, of course but, we understand that is very complicated and also, for financing. But yeah, maybe as you said – to create at least an abstract of good practices, researches and so on. It could be useful because... According to it, they could know if it would be useful for them or not and when they choose a few useful things for them, they could let it translate. Everything is English and they have to read it and can't read it because that can't speak it. In our country, a lot of people doesn't speak English, but does, for example, speak German. All the people also speak Russian. If there would be, anyway – to help them... At least, to have a better orientation.

I: ... This is something I could mention as a recommendation in the research report. It's something I heard before.

P: Also for us, National Representatives are not in the situation... When we don't have an employee absolutely perfect in English... So for us, when we have to... From the regions, NGO's and so on, they have good practices and share with, among others, the EUCPN so we have to translate it. It's also for us complicated and difficult for time and so on.

I: Okay, thank you very much. You've answered all my questions. Do you have any more questions for me?

P: No.

I: Okay, thank you very much!

T: ... Thank you!

P: Thank you!

Interview 7

I: So, first of all... I'd like to know something more about you and your organization/institution in Denmark. Then, I have some questions about the partners your organization/institution is currently collaborating with. Hereafter, I would like to know how your organization/institution is affiliated to the EUCPN. Also, I do have some general questions about your expectations from the EUCPN as an organization/institution, how they are seen within the European field of crime prevention. First and foremost, I assume you are familiar with the EUCPN?

P: I am, yes.

I: To what extent?

P: To what extent? I've been a Representative, not a National Representative, but a Substitute for two and a half years.

I: Okay, thank you. What is your position within your organization/institution?

P: I'm the head of section as part of a crime prevention in the Danish Crime Prevention Council.

I: Okay, thank you. How would you describe the role of your organization/institution within the European field of crime prevention?

P: Hmmmmm. It goes mainly through the cooperation with and taking part in the European Crime Prevention Network. In this, we're mainly doing European cooperation through... We also do have some cooperation with, for example, Sweden or Finland; maybe even Holland. Close countries, close to us so that we have some... Where we can change experiences.

I: Between governments or organizations/institutions?

P: Between institutions.

I: Do you also know which organizations/institutions? It might be relevant when I'm creating the inventory...

P: ... Yes, of course. In Holland, it would be the CCV – I don't remember. The crime... CCV.

I: ... I think it's Centrum voor Criminaliteitspreventie en Veiligheid.

P: ... Yeah, CCV. It's parallel to the Danish Crime Prevention Council I would say.

I: Your Dutch, more particular your pronunciation, is actually quite good.

P: *laughs* I have a Dutch mother.

I: Dan spreek je gewoon Nederlands?

P: Welja, als jij mij iets geheim moet vertellen, dan doen we het gewoon in...

I: ... In het Nederlands *laughs*

P: ... Of in het Chinees? *laughs*

I: Okay, great.

P: ... That would them [in the Netherlands], in Sweden it would be Brå – the Swedish version of what we are. In Finland, it would be one of the presents over here from the Ministry of Justice.

I: Okay, thank you. Does your organization/institution have any delivered output, like concrete working documents? The EUCPN has Toolboxes, Policy Papers, etc. Does your organization/institution do something similar?

P: Euhm, yes we do. It would be documents, more focussed on... It would be documents, focussed on specific things, but it would be typically made in collaboration with partners and stakeholders.

I: So, always in collaboration?

P: Yeah. We're not producing so many documents anymore, but if we do, it's mostly in field of education, promotion videos, social media, etc.

I: I would like to ask you the questions if there are partners and/or stakeholders on European and international level that your organization/institution is currently collaborating with? A question that you've already answered.

P: Yes, I already answered those questions partly.

I: Would your organization/institution consider those collaborations meaningful, high-quality?

P: It's very much meaningful... Euhm, when we had... We visited the institution in the Netherlands because we had some specific questions about burglary and so. They have a lot of experience. We met the right people in the Netherlands and brought home contact points, next to some good practices, which we could recommend to stakeholders in Denmark.

I: Are there any partners and stakeholders on European and international level that you're currently not collaborating with, but would like to collaborate with in the near future?

P: A very good question... *thinks* Could be someone... We also collaborated with institutions in England. There might be someone in Germany that has some of the knowledge that we actually could use. Maybe we could use...

I: ... Do you also have names of those organizations/institutions?

P: ... Hmmmm, no. But I do have a contact point: the German National Representative, could my way into Germany. Otherwise through the professor we had for a professor in Denmark. There would be different ways to...

I: How is your organization/institution affiliated to the EUCPN?

P: Affiliated means... How did we?

I: How is your organization/institution connected to the EUCPN?

P: From the beginning or how it is right now?

I: Right now.

P: I'm not sure about this question. Could that collaboration with the EUCPN be considered as meaningful for both parties?

I: What is the benefit from it? Hmm, it is... As it is today with the BPC, it should bring... *not understandable, too much background noise* ... to the conference to see what's happening in other EU Member States. Also, for us it's a way to have the possibility to find out, through the EUCPN, where we could focus on and use their experiences in specific topics.

The other way around, it would say that Denmark has good experiences with such topics on crime prevention.

I: Okay, thank you very much. Could that collaboration become reinforced in the short term?

P: Reinforced? Hmm. *hesitates*I don't know.

I: ... Which is a complete honest answer.

P: Yeah, reinforced. Strengthened. Could you ask me another question? Maybe we can come back to it later on?

I: Of course. How would you describe the role of the EUCPN within the European field of crime prevention?

P: I would say that the EUCPN is one... Actually, working to define what crime prevention is.

I: What are the big differences with your organization/institution?

P: The same, because... My organization/institution in Denmark has quite the same role in Denmark.

I: Apart from the fact that the EUCPN is on European level?

P: ... Exactly. We do have the role to define crime prevention and how to document on how it works. Policies and so on. This is why the EUCPN...

I: The EUCPN has four main goals, (1) being a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and (4) contributing to the EU Policy Cycle and EU strategy on crime prevention. Now, I was wondering to what extent your organization/institution considers the EUCPN as a leading actor in fulfilling all of their main goals. Can we see them as a point of reference, do they disseminate qualitative knowledge, do they effectively support crime prevention activities and do they contribute to the EU Policy Cycle?

P: Number four, I would say yes. An important goal and I see that going on, actually. Euhm, yeah... Supporting crime prevention activities, I see that only a little bit – here and there. I don't find that very important, policies are much more important as a goal for the EUCPN.

I: More important than supporting on a local level?

P: Because it'll be much better done by every nation, every member state on their own on local level. Euhm, I see them disseminating knowledge as well, in some sense but it quite difficult due to so many universities and other institutions working on... This is hard work, so yeah... To some extent.

I: Do you see them as an point of reference within the European field of crime prevention?

P: Within the European field? Well, quite hard to answers because if you look to Denmark, which is a super small country – quite difficult to answer I'd rather say. But if you strictly look at it, well yes because of the possibility to define policies on a European level...

I: The following question is also one you partly answered, but I'm looking for potential, but relevant partners and stakeholders for the EUCPN?

P: You're looking for...?

I: Yeah, I'm creating an inventory with all of the other organizations/institutions within the field of crime prevention to determine the EUCPN's strategic market position.

P: Institutions and organizations in Denmark?

I: For example, yes! Even those not in Denmark.

P: I know some of those in Denmark, yeah... But to say those in an interview, it would be easier to write you an email with contact points.

I: Yeah, sure! Always welcome.

P: That surely would be a better way. Could you just remind me about it?

I: I could send you an email afterwards?

P: Yeah, that would be fine. Great.

I: This interview has almost come to an end, but I still have some general questions for you...

P: ... Go on.

I: ...I'd like to know something more about your expectations about the EUCPN. There's no right or wrong answer, no incorrect answer. I was wondering what your organization/institution expects from the EUCPN and why?

P: Hmmmm *thinks* We expect that the EUCPN is taking lead on the policies concerning crime prevention in every sense. I think that that is the most important one of the four goals, because we have this opportunity to define these policies on the European level. I think that it is the most important goal of the EUCPN.

I: Do you believe they should have any additional core tasks, except of the main four?

P: No, I think those four are sufficient and even more, I think...

I: ... It's more important to focus on four goals?

P: Yeah, it might also be more important to focus on some of the four goals because of the fact that some are more important...

I: Another question. Which output should the EUCPN deliver and why? What is deemed useful for your organization/institution? Which documents does your organization/institution actually use?

P: We hardly don't use Toolboxes in paper form, like in printed, like a book. Euhm, we use things that are digitally available.

I: Yeah.

P: We use that and distribute in Denmark.

I: ... So, you actually use the EUCPN output?

P: Some of it, yes. When it focusses on a topic we're working on, then yes. We use contact points for the different topics. When we meet projects and contacts from other countries, we bring it home and find out...

I: ... To contact experts?

P: ... Exactly. Very much about networking.

I: So, for example, having that same network with expert contact points – couldn't it be useful when this would be provided by the EUCPN?

P: Yes, yes.

I: The same system implemented on European level?

P: You could say that, yes.

I: Okay, thank you.

M: ... I'm ready whenever you are [NR Germany]

I: Two more minutes.

M: Okay fine, see you then!

I: Euhm, last question: what does your organization/institution expect from the strategic market position from the EUCPN? Sailing another course or would deem everything fine the way it is? Are there some topics, some phenomena they should focus on in the near future? Are there some things you'd like to see in another way?

P: I think... I think we should be less focused on specific campaigns like 'pickpocketing' or campaigns like this. That is something that is very much visible, so people get the impression there doing a lot of campaigns and supporting local activities is also a visible thing. I think it would be more important to level up. So, be more focused on strategies and again: crime prevention policies and focusing on the communication...

I: How do you see defining crime prevention policies?

P: How we see that? Hmmm, do you mean if it's visible?

I: What do you mean by it because it's quite abstract.

P: It's very abstract.

I: They yesterday had a Board Meeting and adopted a new definition about crime prevention.

P: Yes, and when we agree on it. When we have a definition... And if you want to do... Trying to...

I: ... You're seeing it less practical and more on academic level.

P: Yes, indeed. Academical, but at least more strategical.

I: Thank you very much!

P: You're welcome!

I: You've answered all my questions. Do you have any more questions for me?

P: I think not, no. Maybe afterwards, but then I'll send you an email.

I: Thank you for your participation, which is vital for the success of this research project.

P: We're good?

I: Yeah, were done!

Interview 8

I: I assume you are familiar with the European Crime Prevention Network?

P: Hmm.

I: To what extent are you familiar with the Network? What is your function right now?

P: Yeah, well... Now, I'm one of the National Representatives.

I: Okay. What is your position within your organization/institution?

P: I'm the head of a division within the Department for Public Security in Ministry of Interior.

I: Okay, thank you very much. How would you describe the role of your organization/institution within the European field of crime prevention? What are the goals? Has your organization/institution any concrete working documents? Any delivered output? What is your organization/institution trying to do within the European field of crime prevention? How is your organization/institution...?

P: ... We are a facilitator because the oversight of the German Federal Criminal Police, so we do crime prevention. We're also a member of the German Police Criminal Prevention Network, where the strategic goals of the German Police in the area of prevention are set. Also, we deal with organizations/institutions within the criminal prevention in Germany. So, we do very little ourselves, it's more giving other information or strategies or coordination.

I: Okay. Does your organization/institution collaborate with others in the field of crime prevention, which could be national agencies, associations, foundations, NGO's – even the private sector is relevant. Does your organization/institution collaborate...

P: Yes, we do... Like, we have the Deutsches Forum für Kriminalprävention (DFK), one of our partners. We work together with them. We sponsor them.

I: Yeah, I already know about them. They'll be part of my inventory.

P: Euhm, we also work together with, for example, universities. We've sponsored own elaborated projects for crime prevention with regard to specific topics.

I: Are there more organizations/institutions in Germany like DFK?

P: Well...

I: Or could we say DFK is the most important one?

P: Well, it's the one that works all around Germany – a cooperation between the federal government and the Länder and the private sector, so that's covering the whole of Germany. However, the Länder itself... They also have crime prevention on local... Rather Länder level.

With them, it's too far... We don't work with them directly.

I: Okay, thank you. Euhm, are there any partners or stakeholders your organization/institution currently collaborates with, except of, for example DFK.

P: It depends what you mean with 'collaborating'? Like the police, we work... I mean, they report us, the Federal Criminal Police...

I: ... Not really organizations/institutions like DFK, but like... For example, in other countries...

P: ... Oh, in other countries? Hmmm, not apart from the EUCPN.

I: Okay, thank you. Are there any partners and/or stakeholders on European and international level you're not collaborating with right know, but would like to collaborate with?

P: I don't think we have the resources to... It's good that we have the EUCPN.

I: Thank you. How is your organization/institution affiliated to the EUCPN? How are you connected to...?

P: Well, we are Board Members and Executive Committee Members, so...

I: Okay, thank you. Euhm, how does your organization/institution see that collaboration with the EUCPN? Could we say it's an added value for both parties?

P: It is, yeah... Although, we experience a lot that the 'products', coming from the EUCPN, can't be used in Germany because we have so much crime prevention on German level. So, it's actually difficult for us...

I: ... So, there's actually no place for their 'products' to put into your national view of...

P: ... It depends on what the EUCPN takes as their working project. For example, organized property crime was one of the things the EUCPN worked on and we have this... For a long time, we worked on that topic in Germany, which means we couldn't use those documents – we already had our German products, knowledge and experience. Then, there was no added value, but we're trying to find those projects where it goes vice versa. I think Germany could contribute quite a few facts, but also data to the EUCPN, which we really wouldn't mind. The exchange of best practices goes in both directions, but even if more had to come from

Germany to the EUCPN than vice versa, it's okay as well because there's still an added value [for one of the parties].

I: Okay, thank you. Could that collaboration with the EUCPN become reinforced in the future?

P: Yeah, definitely.

I: How would your organization/institution describe the role of the EUCPN within the European field of crime prevention? How are they seen by your organization/institution?

P: How they are right now or how they should be?

I: Maybe, both? Why not? Their future position is actually a later question, but you could answer both immediately.

P: I think that the EUCPN is a good platform for collaboration. They are doing great work of collecting best practices. What is, I think, lacking right now is the presence of a good mechanism that translates those products and best practices into German work.

I: Yeah, okay. How should it be? How should...?

P: I'd like more local practitioners to gain the insights that are being collected within the EUCPN. For example, the Best Practice Conference... It's all about simulating ideas and products...

I: ... Translating academic ideas to practical and local level?

P: Yes, exactly.

I: So, more focussing on that supporting function?

P: Yeah, I mean... My main interest is that actors in Germany can use products from here [Best Practice Conference]. I'm not so interested in the academic side.

I: Okay, thank you. The EUCPN has four main goals, (1) being a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and (4) contributing to the EU Policy Cycle and EU strategy on crime prevention. I'm wondering to what extent your organization/institution consider them as a leading actor in all of their main goals? Does your organization/institution see them as a point of reference? Yes or no and why? Does your organization/institution think they effectively succeed in disseminating qualitative knowledge. Does your organization/institution believe they succeed in supporting crime prevention activities? Yes or no and why?

P: Okay, just to clarify... What do you mean exactly by a point of reference? Like, when people think about European crime prevention that they [the EUCPN] will be ones...

I: Exactly, yeah...

P: ... Okay. They manage the field because the people involved in crime prevention will hopefully be familiar with the EUCPN or at least be able to find them if they look...

I: But they could become more visible?

P: Yeah, they could because... I don't think there are known on a local level. That would be, I mean... If you start research...

I: Could they be a point of reference for specific targets?

P: ... Yes, you could say that.

I: Okay.

P: I think, when people start looking for special topics, they'll find the EUCPN. But I don't think that they're well known within, for example, the German Police prevention landscape, not so well established.

Euhm, disseminating qualitative knowledge... Yes, I think so. Also, supporting crime prevention activities are both things that the EUCPN is good at, although the supporting activities could be better. Being more directly useful. Contributing to the EU Policy Cycle and EU strategy... I frankly don't know if they even do that, I don't think this is important either. That's something we in the future should...

I: The EUCPN tries to focus on priorities set by the EU Policy Cycle...

P: Exactly, they take on those priorities, but I've got that happening now with EMPACT. They kind of copy the EMPACT priorities... I'm not sure if that's the way forward or not. The EUCPN should maybe set and focus on their own priorities, not necessarily on the same set by EMPACT.

I: An important remark, thank you. Euhm, any idea about potential, but new relevant partners and/or stakeholders for the EUCPN? As you are already aware, I'm creating an inventory of all possible organizations/institutions that might be relevant for drafting the strategic market position of the EUCPN. Would you have an idea about new, potential, but relevant partners and/or stakeholders for the EUCPN to establish new partnerships in the field of crime prevention?

P: I just met some police guys from Sweden. They were here just because of EMPACT. They're normally not here. Today, they said some remarkable, something I also observed myself: "practitioners don't get the knowledge from here [Best practice Conference] to disseminate. We have to find new ways of establishing this direct contact. Maybe it's just a matter of knowing it, maybe it's a matter of opening more the Best Practice Conference – a question about recourses.

I: And to maybe even more focus on the local level, for example.

P: Yeah, we'd like to try that next year, with the BPC, to invite more people.

I: A greater range of target audiences to disseminate knowledge to?

P: Yeah.

I: Okay, this interview has almost come to an end. However, I do have some general questions left for you about your expectations and personal opinion with regard to the EUCPN. There's no right or wrong. There are no incorrect answers. What does your organization/institution expect from the strategic market position of the EUCPN and why in terms of goals, activities and delivered output? How does your organization/institution see the EUCPN and what do you expect from them as an organization/institution?

P: Hmm. Euhm, I'd like to use EUCPN for collecting as much as best practices as possible. We have to decide what best practises is, a strategic question.

I: ... Really a definition about?

P: Yeah, well... We saw that same problem with the Revolution Train [project presented at the Best Practice Conference, Helsinki 2019), a lot criticism but I also see a good side for this project. I think...

I: ... I talked to them and they weren't happy with the critics they received, but you have to be realistic, of course.

P: Yeah, I mean... It's okay to criticise, but we have to be open about it. We have to find out how we manage that process, because there are often two sides to thins. What we want, is to give as many people as possible, within the field of crime prevention, the opportunity to see other examples of good and/or best practices. Euhm, I'm not sure if that means that the EUCPN has to rate or something, I think that the EUCPN has to collect and make... They need to be transparent about the data that is collected, so if there's criticism... That

criticism can be part of the collection of data, but also the people that different... They should state their checks why they think the critics are wrong.

I: Yeah, but normally it doesn't work that way.

P: Yeah, I don't have an answer to that yet, but it's one thing we have to find out about.

I: ... It's a beautiful project, but they could so way more with it... Being open for criticism doesn't necessarily mean – it doesn't have to be a bad thing, you know?

P: Yeah.

I: You could learn from those critics, especially when it's constructive.

P: Yeah.

I: Okay. What does your organization/institution expect from the strategic market position of the EUCPN? Sailing another course or...?

P: Sailing another course? Hmmmm, I think they're doing fine, but they could become more active on social media to...?

I: ... To become more visible on the Internet?

P: Yeah, but it is a very difficult task, because social media is so quickly changing. I hope it will be possible with one person on the Secretariat, working for communication. Maybe, it will be too difficult, but maybe, using... Connecting social media to the people in Member States will be a way to help the Secretariat to become more... That's something Member States... It's their task to make sure that the EUCPN posts are liked, something that we all could do.

I: Okay.

P: So, definitely yes: I want them to work on their strategic market position.

I: Okay, perfect. You've answered all my questions. Do you have some more questions for me?

P: Maybe, yeah... How are you going to put all this information together? What is your methodology?

I: I'll make a transcription of every single interview and will go through the traditional analysis process, working with colours, making groups to bring all the relevant information together and afterwards formulating an answer on all of the questions asked during this interview – of course, this is for the qualitative part. I'll create an inventory on the basis of the filled in questionnaires by National Representatives,

Substitutes, other partners and stakeholders to determine the strategic market position of the EUCPN with regard to the quantitative part.

However, I'll need to be very transparent about made decisions, which will be reported into the research report.

P: Will you try to focus on what will most... *not understandable, background noise*

I: Yeah, I'll be making recommendations. Not really an evaluation, but really focussing on what EU Member States think about the EUCPN and how they are seen by partners and/or stakeholders. How do they see the EUCPN's future?

On the basis of all of this information, I'll determine the strategic market position of the EUCPN. Comparing all of the organizations/institutions and investigate if they can be seen as a point of reference, if yes, why is that?

P: You should talk to the BKA (Bundeskriminalamt) in Germany, I think. Also, the ProPK, which is the Programme, you know it? No? It's the Programme of Criminal Prevention of Federal and Länder [Federal and State Police Crime Prevention]...

I: Yeah...

P: And in Lower Saxony, Nedersachsen, they have a very strong tradition of prevention. They are like the leading 'country' in Germany for prevention.

I: Maybe, I could involve them in the inventory.

P: What do you mean by 'the inventory'?

I: As I mentioned, I'm making an inventory of relevant organizations/institutions within the European field of crime prevention that could be useful partners and/or stakeholders for the EUCPN to eventually determine the strategic market position of the EUCPN.

P: Hmm, maybe we can help you by sending you some suggestions?

I: Yeah, always welcome.

P: Do you have an email address at which we can come into contact?

I: Maybe my work address: Jonas.Dieussaert@UGent.be?

P: Don't you have a card?

I: I used to have a card, yes. The new ones are ordered, so I don't have them yet.

P: Just write it here and I'll send you an email.

I: Oh, it's a QWERTY keyboard. In Belgium, we only work AZERTY keyboards.

P: How come? What is that? Oooh, yeah, I see.

I: Yeah, it's the other way around.

P: I didn't know that.

I: Here you go. Thank you very much!

P: So, I can send you recommendations for the inventory?

I: Of course! Thank you!

Interview 9

I: So, I assume you are familiar with the EUCPN? You were a National Representative?

P: I am the National Representative. Also, during the Bulgarian Presidency, I used to be the Chair of the EUCPN.

I: Yeah, okay. What is your position within your organization/institution?

P: I'm a police officer, involved in police investigations for information exchange. I'm an officer in the National Centre for Security of Sport Events, a unit within the structure of the National Police.

I: Hmmm.

P: This structure is known as the National Football Information Point. My unit is a member of National Football Information Point Network.

I: Okay, thank you. How would you describe the role of your organization/institution within the European field of crime prevention? What are the general goals?

P: You mean the general goals of the National Police? Or those of the EUCPN?

I: The role of your organization/institution within the European field of crime prevention. So, I'd like to...

P: European field? You mean the European level?

I: Yeah.

P: Or the national or local level?

I: The role of your organization/institution within the broader field of...

P: Hmmm. My institution is the General Directorate Police. It has operational functions. Of course, there's a unit involved in prevention activities. It was established years ago. There's also a specialized unit in the field of crime prevention, trying to play an active role in the EUCPN activities and different... - several international projects.

P: Okay, thank you. Does your organization/institution have some output, like concrete working documents? For example, the EUCPN has Toolboxes, etc. Does your organization/institution have similar working documents that could be used in practice?

P: Yes. The topic of the Bulgarian Presidency was individual fraud, with a special focus on phone scams. The Toolboxes and Policy Papers were developed with active participation of my institution, because the

responsible unit for prevention and investigation combatting this type of crime is [embedded] within the structure of the National Police.

I: Okay, thank you.

P: Also, they play an active role in developing in different tools. At this moment, I can't remember the concrete tools, but I know that colleagues of mine have active participated in this process.

I: Okay, thank you. Does your organization/institution collaborate with other organizations/institutions within the field of crime prevention? For example...

P: ... Of course.

I: Your organization/institution could collaborate with other national agencies, but does your organization/institution also works with, for example, private organizations/institutions in other countries?

P: Yes, yes, yes. My institution has very good professionals and interactive contacts with private partners, public-private-partnerships.

I: Could you give any examples? I'm creating an inventory of all of the relevant organizations/institutions, partners and stakeholders in the European field of crime prevention?

P: For example, last year during ECPA 2018, we presented a project that was developed by the National Police with active participation of NGO's. Euhm, this year, participants...

I: Can you also give me the name of those NGO's? Now, I'm asking something.

P: No, no... But, the project participating this year in ECPA 2019... They showed partnerships with euhm, I don't remember the exact names in English, but it's a consortium between brewery companies in Bulgaria. Their work with NGO's in the field of cybercrime, safenets, etc. There're lots of examples.

I: Could you tell me something more about partners and stakeholders that your organization/institution is currently collaborating with?

P: Bulgarian or international?

I: Both.

P: Both. Euhm, we have a very well-developed partnership with Norway, Switzerland. Also, with national...

I: ... National agencies?

P: ... Norwegian financial mechanism and there's a problem in Switzerland and our institution is working together with institutions from Switzerland.

I: ... If you'd remember the names later on, you can always...

P: ... I'll write you an email then.

I: Yeah, perfect!

P: When I come back in Bulgaria...

I: We do have time; I'll see your email then.

P: We have many projects in the field of crime prevention. Also, we have partnerships with the Police Academy, with national... We're member of the National Crime Prevention Council, the Commission of antitrafficking in human beings, have a partnership with the Bulgarian Orthodox Church. We work together with different local and national partners.

I: Yeah, okay. Thank you. Are there some partners and/or stakeholders that your organization/institution isn't currently collaborating with, but would like to collaborate with?

P: I can't answer that question. I really have no information about that.

I: No problem. Next question. How is your organization/institution affiliated to the EUCPN?

P: Hmmm. We are the national contact point. Also, we have a unit operating in prevention. That's why we are...

I: That collaboration with the EUCPN... Would you consider it as an added value for both parties?

P: Of course.

I: So, an added value for your organization/institution and also for the EUCPN?

P: I think that both of... My institution and the EUCPN... We have a fruitful partnership. We developed Toolboxes, Policy Papers and we use the Knowledge Centre and website of the EUCPN.

I: Could that collaboration become reinforced in the future? More strengthened?

P: We're trying to strengthen the process, but it depends on national policies, internal and institutional policies. We're doing our best to strengthen this collaboration.

I: I understand. How would your organization/institution describe the role of the EUCPN within the European field of crime prevention? How are they seen as organization/institution?

P: My institution estimates, draws the EUCPN as a very serious policy maker. As a very important implementation and exchange point on European, national and local level.

I: Thank you. So, the EUCPN has four main goals, (1) being a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and (4) contributing to the EU Policy Cycle and EU strategy on crime prevention. I'm wondering to what extent your organization/institution consider them as a leading actor in all of their main goals? Does your organization/institution see them as a point of reference? Yes or no and why?

P: ... Oh, yes! They're a basic actor in the field.

I: Okay, what does your organization/institution think about disseminating qualitative knowledge?

P: *hesitates* With their new website, they'll play a more serious role in disseminating qualitative knowledge. Hmm, past years, it was not so easy because of the website. We find the role of the EUCPN in this activity very important.

P: How about supporting crime activities?

I: Oh yes, they initiate crime prevention activities. That's why the role is very supportive in implementing crime prevention activities at the national level.

P: Okay, thank you. How about the focus on the EU Policy Cycle?

I: Oh yeah, they are very active. They're trying to collect all the information, to systemize the information and to... *not understandable, too much background noise* ... They're very useful.

I: Does your organization/institution know any potential, but relevant partners for the EUCPN?

P: CEPOL.

I: CEPOL? Why?

P: For me, the main partner is CEPOL because prevention and training are very close activities.

I: And others than CEPOL?

P: EUROPOL! I'm a police officer, so Europol is very important in the field of cooperation *laughs* Also, the Network of National Football Information. There's a huge field of cooperation.

I: This interview has almost come to an end, but I do have some general questions left for you.

There's no incorrect answer, no right or wrong. Only correct answers can be given. I want to gauge your personal opinion, your personal expectations towards the Network, as well those of your organization/institution. So, what does your organization/institution expect from the EUCPN? What goals should they have according to your organization/institution? Which output do you expect from them? Like, in general... What does your organization/institution expect from the EUCPN and why?

P: I expect that the EUCPN is and should be a platform for information exchange. We have questions towards our European partners... The EUCPN is the relevant organization that collects information and provide that information to our institution. Euhm, maybe that is the most important role.

I: Okay, thank you. Maybe something about the output? Euhm, which tools of the EUCPN does your organization/institution use?

P: Of course, we use our tool about individual fraud *laughs* Also, ...

I: Which tools were created by your organization/institution? A Toolbox, right?

P: A Toolbox, yes.

I: Are other tools used by your organization/institution, next to the created Toolbox?

P: Euhm, we also use the information regarding the National Crime Prevention Strategies. A very useful database. I just need to ask a question with regard to the National Crime Prevention Strategies and they provide me with all the exact requested information.

I: Okay, thank you.

P: Also, now... We're going to use the Community Policing Toolbox and yesterday we presented a Toolbox under the new presidency.

I: Okay, thank you. What does your organization/institution expect from the strategic market position of the EUCPN? Sailing another course? Focussing on other phenomena, other topics?

Or is everything fine the way it is according to your organization/institution?

P: Maybe, but it's my personal opinion... I don't engage my institution in my opinion, but maybe the EUCPN should put the framework topic... A general topic for several years, for example five years. Currently, every presidency changes topic. They choose a topic. Sometimes, topics are very close [to each other]. We had several crime preventions... In 2017, the topic of the Romanian Presidency, there was... Euhm, minor crime

prevention, online... They're very close [to each other]. Maybe, we need [broader] framework with a general topic within this period. Every presidency should choose their topic, but of course there has to be thought about presidency priorities. We really need to have common goals.

I: Yeah, yeah, yeah.

P: ... A destination. That's my personal opinion.

I: Okay thank you. You've answered all my questions. Do you have any further questions for me?

P: No.

I: Okay, thank you for this interview!

Interview 10

I: So, I assume you're familiar with the European Crime Prevention Network?

P: Yes.

I: To what extent?

P: I'm the National Representative, more or less since the beginning [of the EUCPN].

I: Okay, thank you. What is your position within your organization/institution?

P: I work for the Criminal Police Department as an advisor, so one of the main responsibilities is prevention of violent crimes and crime prevention [in general].

I: Okay, thank you.

P: ... Also, human trafficking, which is very relevant at the moment.

I: How would you describe the role of your organization/institution within the European field of crime prevention?

P: As any other ministry, I'd say... Because the Criminal Police is... We work with them. This is our responsibility in the country. Euhm, that's mainly together with the Ministry of Interior, but also other partners. But, we are set as coordinating body within the government. We also do have the National Crime Prevention Council, which is situated on the ministerial level. It has been... *not understandable, too much background noise* ... It works under the auspices of governmental institutions. So, yeah, that's mainly our work. But I think as being a National Representative, it's like all the governments have taken their responsibility, mainly to establish the EUCPN for the intention to sharing experiences. Also, to promote crime on the EU level.

P2: Can I sit here? Oh, I didn't see you were doing...

I: Yeah, we're doing an interview, but you can sit down.

P2: Oh no, it's okay.

I: Euhm, does your organization/institution has any output? Like, for example, the EUCPN has concrete working documents: Toolboxes, Policy Papers, etc. Are the activities of your organization/institution also...?

P: We used to have a long-term National Crime Prevention Strategy. So, nowadays we have... It's more a political level of priority documents. So, we have a list of priorities between the two ministries, Interior and

Justice; it's all about the investigation and also the prevention of different crimes: starting from the violent crimes and ending with white collar crimes.

I: These [documents] are published?

P: Yeah, this is published. It's kind of a list with priorities that is looked through at least twice a year. So, we have Policy Guidelines about Criminal Policing at the parliament level. Also, there are Safety Policy Guidelines at the parliament level and a Social Developmental Plan of Safety, which is coordinated by the Ministry of Interior. So, we have strategic plans at that level, if this is what you wanted to know.

I: Yeah, yeah, yeah. To what extent does your organization/institution collaborate with other organizations/institutions in the field of crime prevention? So, for example, that could be national agencies, but also other organizations/institutions on European and...

P: You know, as we coordinate our issues, then in the National Crime Prevention Council... We have representatives from all over the associations you named. From the private sector, from the public sector to the third sector. So, it's like... There are present in this Council, but also on the advisory level, the civil servant level. We do have cooperation networks, partners we work with on daily basis.

I: So, in that sense... All the domains of crime preventions are covered?

P: Yeah, you could say so.

I: What are the most important partners and/or stakeholders on European and international level that your organization/institution is currently collaborating with?

P: Euhm, it depends, but for all of national ministries: it's always the European Commission. Mainly because of the European political operational cycle. It's where all of the regulations are coming from Europe. But, associations... I mean like, professional associations?

Then, in addition to the EUCPN, we do have a quite good cooperation with the European Forum For Urban Security (EFUS). Also, with Victim Support – an association. So, with these... But, mainly the cooperation with partners are related to priority fields. So, if you have something... For example, if you would take organized crime, then trafficking is part of it, then coordination networks of this type of crime... One of the partners we always see and cooperate with.

I: Are there any partners and/or stakeholders on European and international level that your organization/institution, as a national agency, is currently not working with, but would like to collaborate with in the short term?

P: I don't know. If we are interested, we contact them. It has never been a problem. It's like... *not understandable, too much background noise*

If there's an issue and we lack a cooperation partner, we look for them and contact them. We do have had a lot of partners over the years and many of them were from the Nordic countries. And because they're a member of the Council of... *not understandable, too much background noise* ... And they also do have on the prevention side... *not understandable, too much background noise* They have as special working towards children at risks... *not understandable, too much background noise* A lot of the Nordic cooperation through the different financial funds.

I: Okay, thank you. How is your organization/institution affiliated to the EUCPN?

P: Euhm, we have the post of National Representative, that's how we are affiliated.

I: Hmmm.

P: We do... We are also active in campaigns, so it's essential for us. Euhm, yeah.

I: Could that collaboration with the EUCPN become reinforced? Could it be seen as an added value for both parties? For Estonia on the one hand and EUCPN on the other hand?

P: I really hope that it's an added value for both sides. It's valuable for us. It's our way to see that the European countries have to... *not understandable, too much background noise*

To see whether we have some similarities or what are the best productions are... *not understandable, too much background noise* ... we start to work with ourselves.

I: Okay, perfect.

P: Could that collaboration become reinforced? More strengthened in the future?

I: You know, it looks fine to me. This is what they do and it's enough for us. What we need to do on European level is to gain more knowledge on prevention itself. This collaboration needs to be done by all of the partners. Not so much with... I'd say that interaction with the EUCPN and the Member States, but it's more about interactions with all of the Member States and then, to see what is possible to do together.

I: Yeah, okay. Thank you. How would your organization/institution describe the role of the EUCPN within the European field of crime prevention? How is the EUCPN seen by your organization/institution?

P: As a facilitator.

I: As a facilitator?

P: Yes, they're in the middle of collecting information.

I: So, some kind of hub?

P: Some kind of hub, yeah. Collecting information, but also collecting and sharing around at the same time. It's all the way around, a flow of new knowledge. So, giving professional suggestions, recommendations, that's what it's all about. We'll have all this of... *not understandable, too much background noise*

I: Apart from the fact that your organization/institution is a national agency... What are the main differences between your organization/institution and the EUCPN? Is the mindset, do you think, the same regarding crime prevention?

P: I don't think there are any differences. The main thing is to see what the obstacles are into cooperation, to find answers to that and to promote the best practices. I think, in order to fulfil these goals, the goals we have at our national level - these goals are also relevant on the EUCPN level, or European level.

I: Okay, thank you. The EUCPN has four main goals, (1) being a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and (4) contributing to the EU Policy Cycle and EU strategy on crime prevention. I'm wondering to what extent your organization/institution consider them as a leading actor in all of their main goals? Do they fulfil these goals in your perception, as an institution? If yes/no, in what why?

P: Yes, I think so. But starting from that, you are unable to call them 'institution'. It's a Member States Network. There's no legal body behind it. It has been a question over the times whether it should have any legal body, or it should... *not understandable, too much background noise* ... A European institution, because that's not what you ask, [I say this] just to be clear.

I: An important remark, something I can write down in the research report. It's completely fine...

P: ... It's... *not understandable, too much background noise* ... It's needed to prepare a Network of experts from other countries to support the Secretariat, which is dependent from the Commission. It's the head of the

Member States so that's the structure. Dependent on that structure, I'd say that this fulfils the needs at the moment. I don't see there's a need for change.

So, at the moment we're discussing how we could better regulate the finances coming from the Member States. If this would be more structured, this would be more supportive. But, in comparison other tools, which are more to the content [in depth] – I think working towards... Being part of the Policy Cycle. I think this becomes better and better in the last years. It has cost a lot of effort, but has worked out well...

I: Yeah, yeah, yeah.

P: ... This could be the lead of getting more to the... With EUCPN to the wider public. Also, to give recommendations to the Knowledge Centre. It's like growing to be... Now, we see a lot more interest coming from outside... *not understandable, too much background noise*

This is needed. It has been over the years, it has cost a lot of effort to adapt the structure and to see how it should work and should be the output of the Network. But I think... Now it's like: 'this is done, we have to go further'. Going further means 'working more to the content and with a target'.

I: Great answer, thank you. I was wondering... Any idea about organizations/institutions that could be considered as potential, but relevant partners and/or stakeholders for the EUCPN within the European field of crime prevention?

P: I think we are more or less in contact with the ones that are dealing with something [crime prevention], starting from the Radicalisation Network, ending up with Victim Support.

So, I wouldn't suggest any [organizations/institutions] at the moment.

I: As you are already aware of, I'm creating an inventory...

P: ... Yeah... I think it's a matter of whether they should have more concrete agreements with the ones they are already working together with more closely. I think... This has also established the memorandum with understanding Europol. Now, we're about to have it with CEPOL. So, they're of course the ones who we work together with permanently. Some of those... *not understandable, too much background noise* ... Maybe even local practitioners are also in the picture. I think it's just a matter of cooperation agreements. We need those and should work towards them. But yeah, I think it's like... We have contacts with mainly the most relevant partners within Europe. And if we talk about the scientific side of the... We also have contact

with universities, faculties and criminological sections for research. This is also relevant, because if it's more driven to the... *not understandable, too much background noise* ... Everything what you do and suggest is also quality-based and evaluation-based. This cooperation is needed.

P: Lastly, I have some general questions about your expectations from the EUCPN. In other words, there is no right or wrong. No incorrect answers can be given. I really want to know something more about your opinion and the opinion of your 'institution' – can I say institution? Or rather national agency?

P: It's like... It's not like you are every year sitting within your ministry and have a special code for the EUCPN, it's not how you do it. You agreed together with other European partners and this should go in line with your own priorities. So, saying you are not going to contribute to the Network? No!

Estonian priorities within the field of crime prevention for the next twenty-five years are, among others, crime prevention through environmental design (CPTED) – just an example, it's not a real priority. So, it's like I'm going to the other Member States and say: 'You know what? I see that our goal over here [Estonia], which we made a priority, should also be a priority'.

It's not the way we do it, it's all about the collaboration, it's all about the common goals.

I: Yeah.

P: So, in this way of course... We have our own perceptions and understanding of how things should be done. This is why we have and are present at ECPA. We're just trying to go through the way we see things and should be done in order to fulfill the goals of us all; that's the point of a common Network, common understanding and common goals. It's not about the individual effort.

I: Okay, thank you. Should the EUCPN have more goals? More core tasks?

P: No, I don't think so because if you would like to be effective, it's better to have three goals instead of ten.

I: Okay. Euhm, which output should the EUCPN deliver and why? Right now, they have Annual Reports, Policy Papers, campaigns, etc. Do you think that...?

P: ... I think this is all we need. I think that Networking is needed because this is the place for sharing experiences. Maybe, going to the direction how we can see better or giving advice to local practitioners, doing suggestions... *not understandable, she mumbles*

... I don't know, the same example: environmental design for the purposes of safety. All the suggestions, let's say – I don't know – ten suggestions we can spread towards local practitioners. All of the Toolboxes and summaries with the same goals have actually the same suggestions. Maybe, we should work with more simplified tools for the practitioners. That could be one of the ways to go.

I: Yeah, that's actually a remark; something I already heard. They really would like to have something more concrete that could be used in practice, like 'we have this, spread it and use it immediately' – rather than have ideas how to prevent something.

P: ... Yeah, they often want to have easy solutions. It doesn't work, it must be related to some kind of theory or understanding: 'why are we doing this, what is the ultimate goal, where to want to go with this'. If we want to see results, then it needs to be evidence-based; a research-based understanding. It's not just about the tools. It's not like... Now, life is simplified. No, there is a need to communication in all understandings. So, to be certain it's still... The tools need to be well-researched in several countries and hereafter we could say: 'this works'. If you want to be successful, unroll and implement those tools in all of the European Member States. What are the working practices and how to have them be more in use? – that would be one of the purposes for sure.

But I think that outputs are not the same. What happens now is... The conference of sharing good practices and good initiatives. So, if we are able to lift the level even higher, saying that all of the practices, which have been presented here, have at least component of 'evidence'. So, this is way to... To go further and to even go beyond that... It's always good to see nice practices that are evaluated by satisfaction rates, but that's not effective. You should be able to say that all the ones that are nominated and are given the award; the component of effectivity has to be there, but of course: this is the question of the evaluation. So, it's like... The way to go and to work more towards...

P: Okay, thank you. Does your organization/institution use the EUCPN output, for example Toolboxes, best practices, etc.?

I: Yeah, yeah, yeah.

P: We used them [Toolboxes] in our work with the police and we also shared them with our colleagues of the ministries and the police. And with the local practitioners as well.

I: According to you, what is deemed the most practical and valuable from the EUCPN output?

P: Hmmm. I think the most valuable is the ECPA competition. So, this is the way to see what happens elsewhere. Euhm, if we take the Board Meeting, for example, we're not sharing experiences in the field of presidencies – what they have chosen for their presidency. So, it's not always about sharing. We often discuss the common goals and activities, that mostly what we do. So, this is once a year to see what others are doing. The ECPA is followed by the Newsletter. But we mostly use? Hmmm, it actually depends on the subject. I'm not able to say what we use... More of the Toolboxes are dedicated to Victim Support; to the teams. Less are focusing on money laundering. So, it really depends on the subject; whether they are needed to be used.

I: Okay, thank you. Another question. What does your organization/institution expect from the strategic market position of the EUCPN and why? Are the things good as they are, or should we sail another course in the near future?

P: You mean to promote the EUCPN? That it would be...

I: ... For example, yeah. Are there some things that need to be changed, according to your organization/institution? Visibility could one thing, but...

P: Yeah, visibility and also the... *not understandable, she mumbles* that exists. This could be more...

I: That is also something I already heard before, that it is...

P: Yeah, but I think it's a role of everybody. A role of National Representatives to do the promotion within their country. We could do it more on European level. I think we have done more.

I: Yeah?

P: We thought about European prevention activities, we have gotten more to the picture of different stakeholders. I think it takes some time but it has started.

I: Okay, thank you. You've answered all my questions. Do you have any more questions for me?

P: No, I don't.

I: Okay, thank you once again for your participation, which is vital for the success of this research project.

P: When will it be finished?

I: The first results will be presented in February during the EUCPN Conference.

P: Okay, bye!

Interview 11

I: First of all, I'd like to know something more about your position within the European Crime Prevention Network and your position within your organization/institution. So, I assume you are familiar with the EUCPN? Are you a National Representative?

P: Yes, I'm a National Representative.

I: Okay, what is your position within your organization/institution?

P: I'm the advisor of the Public Security Policy Group of the Ministry of Interior.

I: Okay, thank you. How would you describe the role of your organization/institution within the European field of crime prevention? What are the general goals of your organization/institution?

P: You mean within the European...?

I: Yeah.

P: Well, as an institution, of course, we participate in all the, let's say committees which are related to crime prevention. This... Euhm... An impact that Representatives of Police participate in there... We participate in... Not NATO, but the UN Committees and Organizations with regard to crime and drug prevention, so we participate in all of this.

I: Okay, thank you. To what extent does your organization/institution collaborate with other organizations/institutions? For example, national agencies, NGO's, associations organizations/institutions in other countries, in other EU Member States?

P: Yes, there are collaborations in this field. Police collaborates on that [European and international] level because of Interpol, Europol and the matters in that field. We, as an institution – the Ministry of Interior – also became a member of, for example... Lets' say, euhm – for domestic violence we formed an alliance with...

I can't remember the name. All what we need... It's a part of our... *not understandable, she mumbles*

I: Which organizations/institutions are you currently collaborating with?

P: We have formed an alliance for domestic violence...

I: ... A Lithuanian institution?

P: No, it's an international one, from the Northern countries. Actually, I have to check because, you know...

If you need more or exact information, I just have to... But I filled it in, in the questionnaire. I have to check because one of my colleagues work with money laundering, organized crime or... *not understandable, too much background noise*

P: Okay, thank you. Any idea about important partners and/or stakeholders that you're currently not working with right now, but would like to collaborate with in the future, as a government agency?

P: Well, I can't say... If we need anything, we search for contact points.

I: Okay. Euhm, I'd like to know something more about the relationship your organization/institution has with the EUCPN. How is your organization/institution affiliated to the EUCPN? How is your organization/institution connected to the EUCPN?

P: So, we are, as a member of the European Union... *not understandable, she mumbles*

... Adopted, so we became a member in 2014, if I'm right. We became a member of this Network. The National Representatives were appointed, so we participated in the activities of the EUCPN.

I: Okay, okay. Euhm, would you consider that the collaboration with the EUCPN has an added value for both parties?

P: Euhm, actually... You know... How to explain... Yes, I think it would have [an added value] if we would, euhm... [If we would have] on a national level more human resources or time to get deeper into all the results, delivered by the EUCPN. But at the moment, because of the situation at the national level, we just have not enough time or resources to use these results. We even provide information that...

I: ... So, that collaboration could become reinforced in the future?

P: It could be, yes. It could be?

I: How would your organization/institution describe the role of the EUCPN within the European field of crime prevention? How are they seen?

P: Probably... I see them more as a research team as they do a lot of research. Right now, I see them more as a research team in those topics. But we need... We can't, as I mentioned before... We don't have the financial or human resources to do it on our own, you know? When you have data on international level, it's more... You can't compare it with our... – the national level, so... *not understandable, she mumbles*

P: The EUCPN has four main goals, (1) being a point of reference, (2) disseminating qualitative knowledge, (3) supporting crime prevention activities and (4) contributing to the EU Policy Cycle and EU strategy on crime prevention. To what extent does your organization/institution consider them as a leading actor in all of their main goals? To what extent...? Do they fulfil these goals in your perception? If yes/no, in what and why?

P: *hesitates* Well, I think they are a quite good point of reference, I think. And disseminating qualitative knowledge... But in the last two, supporting crime prevention activities and contributing to the EU Policy Cycle, I'm not so sure.

P: Okay, thank you. Euhm, any idea about new, potential, but relevant partners and/or stakeholders for the EUCPN? European and international partners and/or stakeholders that with who they are not having a partnership with, but could collaborate with?

P: Hmmm, I think they are already collaborating with many partners, because we had a discussion about identifying the partners... We have to, I mean, contact and everything so...

I think from the side of the EUCPN, everything is done. If there's...

I: ... So maybe, it's more favourable to invest more in existing relationships...

P: ... I think so, yeah.

I: ... Rather than looking for new partners?

P: I'd say so, yes.

I: Yes, okay. Lastly, I have some general questions about the EUCPN. Those questions gauge to your personal opinion, so there's no right or wrong.

P: Okay, no problem.

I: What does your organization/institution expect from the EUCPN in terms of goals, activities, output, etc.?

What do you, as an institution, expect from the EUCPN?

P: Hmmm... *hesitates* You know, it's... How to say... If it's... If I have to express my personal opinion, I actually don't expect so much, because... You know, because maybe of the... As I said before about the human resources. We have so much at the national level, so we actually... Now, what I feel is that, because of all those requests and the information we need to give, that we give more than we...

I: ... Receive?

P: Yeah, actually receive. And from what we receive, we have no time to get or use it, to use those results. Actually, I don't know. I'd expect at the moment they are just... For me, it's an organization that tries to some... On the ground they exist, as I see it right now.

P: What goals should the EUCPN have, do you think, according to your organization/institution? There are currently four main goals. Should there be more main goals, a fifth one for example? Or a sixth one? Should they have more additional goals or not necessarily?

P: Not necessarily, I don't think so. That's enough, those broad goals.

I: I assume you are familiar with the EUCPN output? They have Annual Reports, Policy Papers, Newsletters. Do they need other outputs? Or is it fine as it is right now?

P: I think that the output should be... Should be done in the direction that more people should... More people should know about these outputs, it is still too...

I: Too unknown?

P: Yes, they are too unknown. Yes, you're right. The EUCPN has [many kinds of] outputs, but just, you know... It's in English, which is difficult to disseminate them, because nobody will read it. Nobody will read it. If it would be [written] in the national language...

I: ... So, it would be more favourable to translate them, already from the beginning?

P: ... Yes, from the beginning and disseminate them. It will be more useable, I'd say, I don't know. Now, it's just a paper...

I: Euhm, does your organization/institution use the EUCPN tools? Toolboxes, Policy Papers, best practices, etc.?

P: Well, I'd say... For example, I forward Newsletters when I get them. I try to forward them and everything like that, but yeah... The use is just... Nobody reads it because of the language.

I: okay, thank you. What does your organization/institution expect from the EUCPN? Sailing another course or...? Or is it fine just the way it is? Are there specific topics, specific phenomena we should focus on? What does need to change?

P: Euhm, no. I don't think we should sail another course. I think... Maybe, we should keep it as it is, but I'd say maybe more focussing on making the results more usable.

I: Yeah, yeah, yeah.

P: ... And that's a good idea that we here... Because we always miss that practical thing, so like these kinds of practical ways to think... I think we need even more, have such events where we can share how it's in practice in different countries. All that talking on high level, we talk, talk and talk. Just pick one topic and discuss it.

I: Okay, thank you.

P: And also, more evidence based, because how to say... They research a [certain] topic, but I sometimes miss the evidence-based part. Let's say I don't know.

I: Okay, thank you. You've answered all my questions. Do you have any more questions for me?

P: No. I will wait for the results.

I: Are you joining us in Brussels at the EUCPN Conference in February?

P: I think so, yes. I just received my invitation letter.

I: Okay, see you then!

Interview 12

I: Ik neem, eerst en vooral, aan dat u reeds bekend bent met het EUCPN?

P: Ja.

I: Euhm, ja. Op welke manier?

P: Ik ben de nationaal vertegenwoordiger voor België sinds 2015.

I: Wat is uw positie binnenin deze instelling?

P: Met instelling bedoelt u dan de FOD Binnenlandse Zaken?

I: Ja, dat klopt.

P: Ik ben de directeur voor de Lokale Integrale Veiligheid. Ik ben dus belast met de ondersteuning van lokale autoriteiten omtrent preventie van criminaliteit.

I: Oké, super. Dankjewel. Hmm, dan hebben we enkele vragen over de FOD Binnenlandse Zaken zelf.

P: Oké.

I: Hoe zou u de rol van deze instelling beschrijven het Europese criminaliteitspreventieveld?

P: Het kadert in een Europese strategie, het is een van de belangrijke partners. We hebben de politie, de federale politie die een rol speelt – denk aan Europol. Maar de FOD Binnenlandse Zaken heeft een meer civiele autoriteit en focust meer op de beschermende positie van de burgers in het kader van het criminaliteitsbeleid.

I: Wat zijn de algemene doelen van deze instelling?

P: Van de FOD? Het belangrijkste doel is de bescherming van de burger en de maatschappij.

I: Hebben jullie enige output? Het EUCPN heeft zeer concrete werkingsdocumenten. Wat met de FOD Binnenlandse Zaken?

P: In het specifieke kader van preventiecriminaliteit doen we nationale campagnes, maar niet alleen op het nationale niveau, ook het Europese niveau. We houden nationale campagnes op nationaal niveau voor preventie, bv. voor inbraak: '1 Dag Niet'. We doen ook wetenschappelijk onderzoek met Belgische universiteiten. We kennen subsidies toe aan verschillende gemeenten ter ondersteuning van hun lokale beleid.

I: Bedankt. Werk uw instelling samen met andere actoren binnenin het criminaliteitsveld, zowel op nationaal als Europees niveau?

P: Veeleer op nationaal niveau. We werken met andere FOD's, denk bv. aan FOD Justitie voor specifieke fenomenen. Geweld en radicalisering zijn hier voorbeelden van. We werken dus samen met Justitie, OCAD, lokale en federale politie, gemeenschappen, gewesten en specifieke vzw's zoals de Boudewijnstichting. We werken daarnaast ook met het Belgisch Forum en het VVSG.

I: Maar het is dus niet dat uw instelling actief is op supranationaal niveau?

P: Neen, niet echt. We hebben een meer ondersteunende rol voor nationale campagnes, initiatiefname voor... We bieden meer ondersteuning op, onder meer het financiële aspect, methodologie en theorie.

I: Kunnen die partnerschappen met de reeds genoemde instellingen als waardevol worden beschouwd?

P: Euhm, jawel. Zoals ik reeds zei, we zijn hier om de positie van de burger te beschermen in het verhaal van het veiligheidsbeleid. Andere instellingen hebben eerder eigen prioriteiten.

I: Zijn er instellingen binnenin België of Europa waarmee de FOD Binnenlandse Zaken een partnerschap zou kunnen afsluiten.

P: Tja, de instelling... Ik spreek momenteel voor de Algemene Directie want er zijn daarnaast nog andere Algemene Directies, denk aan Asiel en Migratie.

Voor ons? Op het niveau van de instelling? Ik zou zeker de Europese Commissie zeggen. We zijn tevens aanwezig op de internationale cel in onze FOD. Euhm, ook niet meteen een officiële instelling, maar eerder een vzw die actief is binnen Europa is het European Forum for...

I: Ja, die ken ik.

P: Eveneens een belangrijke partner. We hebben voor de rest eigenlijk niet zoveel contacten op ons niveau.

I: Even ter verduidelijking. We hebben het hier over EFUS hé?

P: Ja, EFUS. Europol is federale politie dus...

I: Hoe is uw instelling verbonden met het EUCPN?

P: Wij hebben een vertegenwoordiger voor het EUCPN.

I: Oké. Hoe ziet u de samenwerking met het EUCPN? Betekenisvol?

P: Ja, absoluut. We hebben een zeer goede samenwerking. Niet enkel met het Secretariaat, maar ook met andere landen. We hebben relaties met andere National Representatives. Dat loopt goed.

I: Zou de samenwerking nog versterkt kunnen worden?

P: Idealiter? Ja, toch wel. Sinds vorig jaar zijn we begonnen met de Focus Day, een zeer goed initiatief. We kunnen op die manier samenwerken...

I: Jullie kunnen daar ook weer op inspelen...

P: ... Inderdaad. Voor de Focus Day on Domestic Burglary hebben we een belangrijke rol op te nemen aangezien we dit 'trekken'. Maar eveneens voor andere types Focus Days...

I: Even terzijde, kwamen die Focus Days op jullie initiatief?

P: Neen, niet meteen. Eerder op het initiatief van het Secretariaat, maar zij hebben ons gecontacteerd om samen te werken.

I: Jullie trekken inderdaad ook meerdere campagnes, niet?

P: Ja.

I: Hoe zou u de rol beschreven van het EUCPN beschrijven binnen in het Europees criminaliteitspreventielandschap? Hoe ziet u het EUCPN?

P: Precies... Ik denk dat het de enige instelling is die belast is met de preventie van criminaliteit. Europol legt de focus op het politieaspect, Europese Commissies werken veelal op administratie en zijn ook zeer breed. Ze werken binnen gereguleerde kaders etc. Preventie is eerder typisch, alleen... EUCPN.

I: Klopt. Ik heb momenteel ook zo'n beeld... Heel wat instellingen hebben gelijkaardige taken, maar lijken minder op preventie te focussen. Ze bieden daarnaast een ondersteunende rol aan lidstaten.

P: Jazeker.

I: Wat zouden de grote verschillen zijn met uw instelling?

P: Tussen EUCPN en...?

I: Ja.

P: Ik denk dat dat vrij hetzelfde is op vlak van functionering, toch als we vergelijken met het Secretariaat. We zijn ook bezig met wetenschap en onderzoek, methodologie. Het grote verschil zit in de beslissingsprocessen.

Compleet anders. Wij kunnen relatief makkelijk beslissingen nemen op het Europees niveau. Anderzijds ligt dat moeilijker, dat duurt langer.

I: Maar uw heeft wel hetzelfde doel, zijnde criminaliteitsbestrijding? Ik kan mij namelijk inbeelden dat Binnenlandse Zaken een rol speelt op vlak van preventie binnen België?

P: Ja, dat klopt. Maar het moment dat we actie moeten ondernemen.. Op niveau van het Secretariaat, geeft dat misschien meer tijd. Het is nuttig om een Secretariaat te hebben. Als anderen een secretariaat... Alleen de verschillende landen... *audio-opname niet goed te horen* ...is het zeer moeilijk om een partnerschap...

I: Het is natuurlijk zo dat het EUCPN zich voornamelijk focust op een Europees niveau, maar wat met FOD Binnenlandse Zaken? Hebben jullie ook projecten lopen op internationaal niveau. Ik kan mij inbeelden dat...

P: Ja.

I: Ik denk bijvoorbeeld aan BOUNCE?

P: Ja, BOUNCE was een mooi project. Het bestaat niet meer, maar was een... We hebben intussen geen Europese projecten meer. We hebben hier wel werknemers die deelnemen aan een Europees project die deelnemen aan Europees project voor de bescherming van steden en gemeenten en terrorismedreiging.

I: Ja.

P: Ik ken de naam van het project niet meer, niet zo belangrijk. Als expert...

I: ... Maar als de gelegenheid zich voordoet?

P: Ja, uiteraard maar we trekken dat project dus niet.

I: Maar u heeft wel ambitie om een Europees project te trekken indien mogelijk?

P: Ja, dat wel. We hebben een ambitie om een Europees project te trekken in de volgende cyclus.

I: Het EUCPN heeft vier doelen. Ze omschrijven zichzelf als een *'organization that'* en dan citeer ik bijna letterlijk: *'wants to be a point of reference, to disseminate qualitative knowledge, supporting crime prevention activities and contributing to the EU Policy Cycle and strategy of crime prevention'*. We zouden kunnen stellen dat ze vier doelen hebben aangezien ze zich zo omschrijven. Het EUCPN wilt dus een referentiepunt zijn, kwalitatieve kennis verspreiden, preventieactiviteiten ondersteunen op lokaal niveau en bijdragen aan de EU Policy Cycle. In welke zou u zeggen, als instelling – FOD Binnenlandse Zaken – dat zij als een *'leading actor'* kunnen worden beschouwd op elk van de vier doelen.

P: Voor de eerste... We kunnen alle databanken van het EUCPN en hun documenten gebruiken. We doen zowat hetzelfde. Als FOD Binnenlandse Zaken hebben we eveneens een *'dissiminating'* functie om te combineren met onze partners, lokale partners – meteen opnieuw een link met een andere doelstelling. Het is moeilijk om meteen in contact te treden met lokale actoren, wij kunnen hen daarin assisteren. Wat betreft *'supporting crime prevention activities'*, met deelname aan de Focus Days. We reiken hiermee een ondersteunde rol aan. *'Contributing'*? Hmm, via de ECPA maar ook tijdens het jaar worden *'good practices'* in België uitgewisseld ter aanvulling van de databanken.

I: Hoe ziet u het EUCPN in elk van deze vier doelen? Zou u kunnen stellen dat zijn een *'point of reference'* zijn binnen Europa en effectief informatie verspreidt...

P: ... Er is een begin voor de vier. Als *'point of reference'* nemen zij deel aan de Europese Cyclus, zeer belangrijk. Aan de Europol vergaderingen op het niveau van *'Domestic Burglary'*, etc. Ze zijn erkend, misschien nog niet op het goede niveau maar ze zijn erkend. EUCPN speelt een aanzienlijke rol, maar dit is de uitdaging.

I: Er is nog werk aan de winkel als ik het goed begrijp?

P: Ja, dat wel. Voor *'disseminating'* is er volgens mij wel een regelmatige consultatie van de website. Mensen kunnen dus zien wat er al bestaat. Het taalprobleem blijft wel bestaan want de inhoud is enkel gepubliceerd in het Engels.

I: Absoluut.

P: Het is daarom *'bereikbaar'* voor iedereen.

I: Akkoord, als ik even mag onderbreken. Dat is een reeds genoemd probleem door sommige landen, veelal uit Oost-Europa. Denk aan Polen, Tsjechië, Bulgarije...

P: Ja, zij hebben het moeilijker.

I: Vaak hetzelfde verhaal waarin wordt aangegeven dat men onvoldoende middelen heeft met als gevolg dat zijzelf moeten vertalen. Het verspreiden van werkdocumenten die doorgaans niet begrepen..

P: Het is moeilijk maar is ook voorkomend voor andere Europese instellingen.

I: De voertaal is en blijft wel Engels.

P: Definitieve doelen stellen is vaak een lokale autoriteit waarbij de kennis van het Engels eerder geen prioriteit is. België, Frankrijk, Spanje, etc. Het is de rol om te faciliteren, maar het is niet steeds mogelijk, ook voor ons, om...

I: Ja.

P: Het is misschien een rem.. Voor de EU Policy, ja... We realiseren dat uiteraard met de verschillende partners. We moeten daarnaast ook met het beschermde preventieaspect... Ook federale politie of andere actoren.

I: Ik ben op zoek naar potentiële, maar relevante partners voor het EUCPN en dit op Europees en internationaal niveau. Heeft u een idee van instellingen waarvan u denkt dat zij een mogelijke partner zouden kunnen zijn van het EUCPN?

P: Ze hebben reeds een goed samenwerkingsverband met Cepol voor de opleiding, een *'memorandum of understanding'* met Europol. Het doelpubliek zijn en blijven lokale autoriteiten (?), maar misschien is er onvoldoende samenwerking met en kan de samenwerking met EFUS worden versterkt. Euhm, misschien naar de toekomst toe kan een grotere rol voor EFUS worden vastgelegd, eventueel als observator.

I: EFUS gaat voornamelijk over steden en gemeenten die partnerschappen sluiten...

P: Ja, het is een soort vzw: een vakbond van de Europese steden in het kader van preventie.

I: Ze sluiten dus geen directe partnerships af met andere Europese instellingen.

P: Neen, klopt. Maar zij nemen ook wel deel aan Europese projecten bijvoorbeeld. Ze worden gefinancierd en zijn erkend door de Commissie als een partner... In het kader van BOUNCE was EFUS een van de partners. Euhm, ik weet dat zij ook deelnemen aan tal van andere projecten. Het lijkt me toch een partner dat...

I: Zijn er ook instellingen die momenteel nog geen partnerschappen hebben met het EUCPN, maar dat wel...

P: Neen, niet direct om eerlijk te zijn.

I: We zouden dus, even heel kort door de bocht, kunnen stellen dat ze een partnerschap hebben met de belangrijke actoren binnenin Europa?

P: Ja, toch wel.

I: Euhm, we zijn bijna klaar. Ik heb nog enkele zeer algemene vragen voor u.

P: Oké.

I: Wat verwacht uw instelling, FOD Binnenlandse Zaken, van het EUCPN en waarom? Ik spreek nu over doelen, output, etc. Concreet, wat verwacht u van het EUCPN?

P: Euhm, om zeer praktisch te zijn verwacht ik een tweetal dingen. Eerst en vooral: wetenschappelijk onderzoek. Ik vind dat zeer belangrijk aangezien we momenteel redelijk beperkt zijn. We kunnen werken via Europese universiteiten, maar we toch wel beperkt. Ik denk dat het efficiënter is als het van EUCPN komt, ook de praktijk van Europese landen om aan een benchmarking te doen. Zeer belangrijk. Ten tweede verwacht ik een soort van afstemming van wat preventie is. Het is ook belangrijk omdat het onze positie versterkt op het nationale niveau. Het betreft eerder een zelfpreventie op Europees niveau.

I: Absoluut. Het EUCPN heeft momenteel vier doelen. Moeten daar meer doelen bijkomen?

P: Neen, ik denk dat dat volstaat.

I: Het is misschien beter om te focussen op een viertal doelen?

P: Ja, dat extra doelen niet noodzakelijk zijn.

I: Oké. Het EUCPN heeft vandaag Annual Reports, Newsletters, Policy Papers, Toolboxes, campaigns, etc. Worden sommige van deze tools door jullie gebruikt?

P: We gebruiken de website, databank, Twitter, Facebook, etc. We gebruiken zowat alle tools van het EUCPN. We sturen de *'theoretical papers'* naar onze partners op lokaal niveau.

I: Jullie nemen dan ook een verspreidings- en promotingsrol op?

P: Jazeker, we werken op basis van sommige Toolboxes op basis van eigen projecten.

I: Wat vindt u het meest praktische en waardevolle?

P: Toolbox.

I: Oké.

P: De *'theoretical papers'* zijn uiteraard ook wel nuttig voor onze positie. Maar ja, Toolboxes zeker.

I: Wat ik nu ga proberen doen, is meer bepaald het uittekenen van de strategische marktpositie van het EUCPN. Ik stel een inventaris op en doe dat op basis van een assensysteem. Ik maak daarbij een fiche op voor elke instelling om vervolgens alles in een matrix bijeen te brengen en te kijken waar de grote verschillen

zitten. We kijken daarbij onder meer naar de doelen van het EUCPN en vooral: hoe verschilt het EUCPN in haar doelen van andere instellingen? Wat verwacht u net van de strategische marktpositie?

P: Voor het Secretariaat en het EUCPN?

I: Hoe ziet u het EUCPN binnenin Europa en wat verwacht u van de strategische marktpositie? Moeten ze misschien een andere koers varen. Dienen bepaalde zaken veranderd te worden om hun positie te versterken binnen het Europees landschap van criminaliteitspreventie?

P: Idealiter is er een evolutie van de structuur. Momenteel blijven ze afhankelijk van regelmatige projecten. Het is belangrijk voor de strategische marktpositie dat ze een versterking in hun erkenning krijgen op Europees niveau, zowel van het Secretariaat als het EUCPN. Het blijft momenteel actief op het niveau van initiatief dat wordt genomen door landen, maar er daarnaast tal van moeilijkheden omdat niet alle landen even goed vertegenwoordigd zijn in het Netwerk. Geen duidelijk politiek mandaat, moeilijk dus voor de strategische positie. De Commissie dient hierin initiatief te nemen. We hebben de politiecyclus voor criminaliteitsbeleid. We moeten het voortouw kunnen nemen wat betreft preventie. We moeten vechten, een versterking van de rollen van zowel het Secretariaat als het EUCPN.

Interview 13

I: So, I assume you are familiar with the EUCPN?

P: Yes, I'm the National contactpoint for Sweden, I am...

I: Okay, thank you. What is your position within your institution/organization?

P: I am, well my formal title is the Deputy Director with the position of Criminal Policy and Government Offices of Sweden. Our Minister of Justice is my superior. We have in our organization, within the Ministry for Justice, we have different divisions that work with different issues and I work in one of those divisions dealing with crime prevention and some other questions.

I: Thank you. Now, how would you describe your role of your institution within the European fields of crime prevention? So, what are the general goals of your institution in terms of crime prevention. What is considered the most important delivered output of your institution? So, very generally the role you play within the European field of crime prevention.

P: Aha, I would say policymaking is what we deal with. And then we have the agencies in Sweden that actually carry out the more practical crime prevention work. So, we are like the policy-making body.

I: Are there are some general goals in terms of crime prevention? Do you, for example, have crime a prevention strategy and so on?

P: Yes, we do. Well, we have some overarching goals for the whole criminal policy areas, which is to reduce crime and increase safety. Those are very distinctly general goals, overall. And we also have some more specific crime prevention policy. It's a program called 'Combatting Crime'. It's a National Crime Prevention Program and it does not.. *inaudible* ... any specific type of crime, it is more like a general program that the... Yeah, all types of crime.

I: Does your institution has any delivered output? Like for example, if we are talking about the EUCPN, they do have Annual Reports, Toolboxes, Policy Papers, Monitor Papers and so on? Does your institution also have concrete working documents?

P: I would say yes. We normally give segments to different agencies and then, the agencies report back. So, the Government officers... I wouldn't say that we have like Annual Reports in that regard. Well of course, we have our Annual Budget Documents but those are on very aggregated level.

I: Another question. To what extent does your institution collaborate with other institutions or organizations within the European field of crime prevention? So, those could be other national agencies, but we can also see broader like institutions/organizations or private institutions, public institutions from other countries. Do you sometimes collaborate with other institutions or organizations within the field of crime prevention and if yes, in which domains?

P: How should I answer this? Within the European Union we of course have those collaborations within all the different working groups and more different agencies that collaborate, like the police who cooperate within the European Union. We are part of all those collaborations and that's more than on a policy level of course. I would say, well... We have all those formal channels with the UN, I'm thinking about the UNODC... And all those different. Sweden as a country has those channels, we have those collaborations with all the different international bodies.

I: Okay, thank you. Those collaborations are they considered high-quality or are they considered quite meaningful for you and for your institution in Sweden?

P: Well, I should say so. Generally, we have to cooperate between borders and a lot of the crime phenomena that we experience cross our borders. So, I think it's necessary to cooperate.

I: Are there partners, stakeholders on European level and/or on international level that your institution would like to collaborate with in the short or the long term? So, for example institutions you're not working with right now but would like to establish a partnership with?

P: I don't know actually. I can't think of any examples on the top of my head. I don't know what organizations that would be. I don't know, I think.

I: That's actually a question that would help me to make an inventory because one of the main purposes is to draft the strategical market position of the EUCPN. Before I can start with that, I need to get an overview of those organizations, involved in crime prevention within the European field. So, that's actually just a simple question. But it isn't a problem if you don't know any, so don't worry about it.

P: Okay.

I: How is your institution affiliated to the EUCPN?

P: Well, we are part of the network. I think actually Sweden was one of the founders among it, If I remember correctly who took the initiative to set-up this network in 2001. You probably know that. And so that kind of our whole work were a partly member of this network.

I: Okay. Does that collaboration with the EUCPN means an added value for both parties?

P: I think so, I hope they find the things that we share useful, and it's always good for us to know what's going on in the other member states. It's though and hard for us on a policy level to answer that question. I'm not sure to what extent our agencies *inaudible* the information quite... *inaudible*

I: And that relationship with EUCPN, could it become reinforced in the short of the long term? Or is it just good as the way it is right now?

P: I would say it's good the way it is right now. We don't have any wishes to change anything really right now, we are happy as it is now.

I: Another question. How would your institution describe the role of the EUCPN within the European field of crime prevention? How do you see them?

P: As a network they gather and disperse information about different successful crime prevention policies, to share knowledge, experience, cross-border I would say.

I: Apart from the fact that your institution is a national agency and the EUCPN is a European network, what would you say, are the main differences with your institution in terms of crime prevention?

P: The main difference between us and the EUCPN? *hesitates* I'm not sure, like we are a national body. We always have to take consideration to the National Swedish aspect I guess.. The EUCPN they have to... The whole of the... Between all the differences between the different member states and so.

I: The EUCPN has four main goals. First of all, they want to be a point of reference. Secondly, they are trying to disseminate qualitative knowledge. They also are trying to support crime prevention activities, mostly on local levels. Lastly, they also try to contribute to the EU Policy Cycle and the strategy of crime prevention. Now, I was actually wondering to what extent would your institution/organization consider the EUCPN as a leading actor in all of their four main goals? Can they be seen as a point of reference; do they really disseminate qualitative knowledge and support crime prevention activities? Do they really contribute to the EUCPN policy cycle according to your institution and if yes why?

P: At the backwards contribute to the EU Policy Cycle, my view is that the EUCPN worked hard trying to connect themselves more to other issue bodies or networks. I think they have probably increased, I'm not sure, but I can imagine that their contribution has increased.

As a point of reference, I would say that's pretty good if we are thinking about doing something in Sweden. We can maybe, we could question on how other member states if they have any second policies concerning criminals, persons, etc. who involved in criminal network who wants to leave their criminal life behind. So, we can use the EUCPN as a kind of reference to see what is done in other countries. So, we look there and I guess that's part of the second one with the knowledge like they... To investigate what kind of knowledge is out there. So, pretty good.

The question about the local level, I don't know actually. That is maybe a questions for our agency on domestic policy level, I'm not sure. It's hard for me to tell.

I: Thank you for your opinion. According to your institution which other institutions or organizations on European level, on international level within the field of crime prevention could be considered as potential and relevant partners for the EUCPN and why? Like I already told you, I'm trying to make an inventory with all the relevant institutions within the field of crime prevention on European level or international level, in order to make a draft of their statics market position. In that sense that I have to compare them all. So, if you might know any potential relevant partners for the EUCPN – of course they have already a lot of partners – but if you may be think about some institutions on European and international level that they are currently not collaborating with, if you might have any idea about it, you can always mention them.

P: I was actually thinking about the EIGE, the European Institution for Gender Equality. It is in Sweden a big issue. A priority of our government is to reduce gender base violence or more specifically maybe men's violence torture women and children, domestic violence I guess to be more correct. And of course, the preventing part comes in there to. So maybe, yes. That's one idea because that's very closely interconnected in Sweden.

I: And the other institutions on the top of your head right now?

P: Nothing that I can think of, no... Sorry.

I: Lastly I have some general questions about the EUCPN and its market position. Now, your personal expectations stand central which actually implies that you can't give an incorrect answer. So, first question: what does your institution expect from the EUCPN and why?

P: Well, I would say... Shouldn't it be a body of knowledge, a place where you can go and see what other countries are doing in the field of crime prevention? And basically, to be the spot. It is a network, to have this network and have access to the experience of other member states.

I: So, right now they have four goals. Like I already said, they want to be a point of reference, they want to disseminate quality of knowledge, supporting crime prevention activities and contributing to the EU Policy Cycle. I was wondering, does your institution believe that the EUCPN should have any more core tasks, some additional core tasks? Or not necessarily?

P: Not necessarily, I think it is quite good the way it is now and it doesn't need to be enlarged.

I: Second question. Which output should the EUCPN deliver and why?

P: Quality structured... Already doing with the Toolboxes and such that the knowledge effort... *inaudible*

I know that the upcoming conference... I think it proves that.

I: Does your institution use the EUCPN tools?

P: I'm not sure to what extent it's used. We try to discuss it as much as possible in all our domestic channels.

But, we have no follow up or anything, so I actually don't know into what extent they are used.

I: Are there any EUCPN documents that are deemed practical and valuable for your institution or rather not?

P: Valuable, yeah of course. I come back to the other question. It's hard for me to... I think I don't know exactly how and how much they expand and get used. It's hard for me to answer that question.

I: And then the last question. What does your institution expect from the strategic market position of the EUCPN and why is so. How does your institution see the EUCPN within the European field of crime prevention?

P: Well, I guess we stay the... *inaudible* ...expert network if other... I'm thinking, if other European organizations or institutions have questions or are in need of knowledge in the crime prevention area, they hopefully know that the EUCPN exists and they can ask for their knowledge or input.

I: Okay. Thank you very much! Actually you answered all my questions right now. But, I must ask you... Do you have any further questions for me?

P: Not that I can think of, no.

I: Okay, maybe one other little question. Will you be present at the EUCPN conference in February in Brussels?

P: I'm actually, it's one of my colleagues, I'm surely not going. I try to minimize my travel with the children and so.

I: I understand. Thank you very much!

P: Thank you and good luck!

Interview 14

I: Het interview zelf bestaat uit drie tot vier onderdelen, waarin ik in eerste instantie een beter zicht wil krijgen op uw institutie en hoe jullie, jullie zelf zouden situeren binnen het Europees criminaliteitspreventielandschap. Ik zou dan ook een aantal vragen hebben over jullie partners. Met wie werken jullie samen en hoe positioneren jullie zich ten opzichte van die partners? Verder zou ik nog aantal vragen hebben over hoe jullie verbonden zijn aan het EUCPN en hoe jullie hen zien en vooral hoe jullie hun rol binnenin Europa zouden beschrijven, alsook de mate waarin jullie het EUCPN als een *'leading actor'* in het veld beschouwen. Dan zou ik nog enkele zeer algemene vragen hebben voor jullie, meer bepaald omtrent wat jullie verwachten van het EUCPN, hoe jullie hun output zien en wat jullie verwachten van de strategische marktpositie. Het betreffen zeer algemene vragen om een beter zicht te kunnen krijgen op de strategische marktpositie enerzijds, maar anderzijds wil ik tevens een zicht krijgen op de verschillende actoren die aanwezig zijn binnen het Europees criminaliteitspreventielandschap.

P: Ja, dat is goed.

I: Super, dan gaan we verder. Euhm, ik neem aan dat jullie vertrouwd zijn met het EUCPN? IK zou jullie willen vragen wat jullie rol is binnenin jullie institutie/instelling?

P: Van ons persoonlijk bedoel je dan?

I: Welke positie jullie dus innemen binnenin... Ik zou eerst een zicht willen krijgen op de instelling en welke rol jullie daarin vervullen.

P: Wij werken bij het Ministerie van Justitie en Veiligheid, dat is dan de instelling?

I: Ja, dat klopt.

P: Oké, wij werken allebei bij het Ministerie van Justitie en Veiligheid binnen de directie Veiligheid en Bestuur waar we het Secretariaat hebben belegd en de dossiers en verantwoordelijkheid voor het EUCPN bij de afdeling Integrale Veiligheid. Wij zijn dus een beleidsafdeling. Euhm, nou ja... Ik ben Board Member.

P2: Ik ben vervanger [Substitute].

I: Oké, dankjewel. Hoe zou u de rol van uw institutie beschrijven binnen het Europese criminaliteitspreventieveld. Wat zijn de algemene doelen van uw institutie? Hebben jullie zekere output? Kijken we naar het EUCPN, dan weten we dat zijn concrete werkingsdocumenten hebben als het op

criminaliteitspreventie aankomt. Hebben jullie, als instelling, dat ook? Dus enerzijds, welke doelstellingen hebben jullie? – uiteraard de bestrijding van criminaliteit; en anderzijds, hebben jullie een zekere output? Hebben jullie bijvoorbeeld een Crime Prevention Strategy? Focussen jullie op specifieke topics en/of fenomenen. Zijn er concrete werkingsdocumenten die geconsulteerd kunnen worden?

P: Nou ja, we hebben binnen dit ministerie sinds een aantal jaar een duidelijke plek waar preventie belegd is. Vroeger was er een Directoraat-Generaal waar ook, naast jeugd- en sanctiebeleid, preventie was belegd, werd dit op een bepaald moment afgeschaft. Preventie maakt onderdeel uit van ieders werk- en beleidsterrein, een fenomeen. Eigenlijk moet het niet separaat worden belegd, maar moet het door iedereen worden uitgevoerd. Bijvoorbeeld de aanpak van cybercrime ook deel preventie bevat. We zijn op dit moment ook enorm druk bezig met de aanpak van ondermijnende criminaliteit. Hierin werd een duidelijke poot van preventie opgenomen, hetgeen geldt op alle criminaliteitsterreinen. Ik merk wel dat, door het zo te doen, we geen specifieke preventieagenda hebben of iets dergelijks. We lopen daar soms tegenaan, dat kan weleens onhandig zijn. Tegelijk ook in ondermijnende criminaliteit en cybercrime kijken we ook uitdrukkelijk naar de publiek-private samenwerking en wat dat kan betekenen in het kader van preventie. We hebben wel allemaal losse beleidsdocumenten waar ook een paragraaf over preventie werd opgenomen.

I: Oké, super. Wordt er ook samenwerkt met andere instellingen? Nationale instellingen, de typische *national agencies*. Instituties op een Europees niveau? Instituties op een nationaal niveau. Zijn daar zekere partnerschappen?

P: Jazeker, het CCV kent u misschien wel?

I: Absoluut, deze maakt deel uit van mijn inventaris. Ik ben ermee vertrouwd.

P: Zij zijn voor ons een enorm belangrijke partners, maar verder ook gewoon gemeente, politie, etc.

I: Zijn daar ook partners op Europees niveau? Ik denk zomaar aan EFUS bijvoorbeeld, een partner die intussen door tal van respondenten werd genoemd.

P: EFUS?

I: Ja, het European Forum for Urban Security. Het is slechts een voorbeeld uiteraard. Europese instanties, ik denk zomaar aan de Council of Europe bijvoorbeeld, worden ook vaak genoemd. Zijn er typische instellingen

op een Europees niveau waarvan u denkt: “Wij werken daarmee samen of zouden daarmee in de toekomst samen willen werken?”

P: Nou ja, wij niet. We hebben daar ook geen behoefte aan, maar ik denk dat dat misschien anders is dan wat soms in andere landen gebeurt. Doordat alle fenomenen en beleidsonderwerpen hun eigen preventieve aanpak hebben, hebben zij ook zelf de contacten in Europees en internationaal verband. Het is niet dat wij dit allemaal vanuit onze positie, Emma en ik, coördineren en bijhouden want dat is niet te doen. Als ik soms naar bijeenkomsten van het EUCPN ga, hoor ik soms van sommige landen dat alles via een specifiek persoon verloopt die preventie doet, maar dat is bij ons onderdeel van een integrale aanpak. Het verloopt daarom niet direct via ons.

I: Hebben jullie daarom ook geen directe contacten met externe partners in het buitenland? P: Wij niet in ieder geval, neen.

I: Hoe is uw instelling verbonden met het EUCPN? Zijn jullie met hen vertrouwd en kan dat als een betekenisvol partnerschap worden aanzien voor beide partijen?

P2: Nou, ik denk dat wij als National Representatives... Ik weet het niet omdat preventie al zo integraal wordt verwerkt in alle dossiers. We hebben daarin niet zo'n grote rol, maar als ik voor mezelf spreek; ik ben er meer ingedoken de laatste tijd en ik merk wel dat het EUCPN uniek is in de zin dat ze hele leuke, unieke en praktische dingen afleveren, denk maar aan de jaarlijks terugkerende campagnes die ze doen. Het bestaat en men kan er gebruik van maken en in die zin denk ik dat het EUCPN heel wat te bieden heeft.

I: Oké, bedankt. En andersom?

P2: Of wij het EUCPN iets te bieden hebben? Welja, ik denk dat wij – en heel Nederland overigens – op een unieke manier met preventie omgaat en er veel kennis in omloop is. Euhm, geen idee of u toevallig bekend bent met Jaap De Waardt? Ik weet dat hij veel met het EUCPN doet. Ik bedoel, wij hebben dingen in te brengen, maar evenzeer anderen.

P: Wij zijn, zeg maar, op alle thema's thuis die ieder half jaar of jaar geagendeerd staan. Wij zorgen dat de betrokken partijen intern of extern, die een rol spelen in dat dossier, geïnformeerd zijn over wat speelt binnen het EUCPN. Wij informeren hen geven al die informatie terug, maar vragen ook wij nog bepaalde zaken kunnen meenemen etc. Op die manier zijn wij daar mee bezig en juist om het EUCPN nog belangrijker te

maken en het Netwerk te verstevigen zodat er optimaler gebruik kan van worden gemaakt. Wij merken gewoon dat het lastig is dat men afhankelijk bent van de verschillende dossierhouders die vaak wisselen. Soms moet men ook weer opnieuw beginnen met dat Netwerk. Omdat preventie zo breed is en daar zoveel actoren bij betrokken zijn en dus niet één beleidsafdeling en een club binnen de politie... Men heeft gewoon zoveel partijen nodig. Het is ook zoeken hoe men de juiste mensen aangeraakt krijgt.

I: Oké, dankjewel. Zou dat partnerschap met het EUCPN versterkt kunnen worden volgens jullie? Zijn er elementen waarop nog verder kan worden ingezet omdat partnerschap verder te verstevigen of is het goed zoals het is?

P: Die vraag kun je wel op meerdere manieren interpreteren, ik weet niet precies... Welk partnerschap? Wij zijn in ieder geval zelf aan het kijken of we binnen het ministerie meer bewustwording kunnen creëren want men kan iets hebben aan het EUCPN en tevens... Maar omgekeerd ook: soms hebben wij iets nodig van het EUCPN.

P2: Maar wel het EUCPN als institutie meer op de kaart zetten met het ministerie, wat de mogelijkheden daarmee zijn.

P: Ja, dat kan zeker nog verbeterd worden.

P2: Ik interpreteer die vraag eerder als volgt: "Kan het EUCPN nog iets voor jullie betekenen?", maar ik weet ook niet bepaald...

P: Wat bedoel je daar precies mee?

I: Dat verwant.., die verbinding met het EUCPN, hoe wordt die door jullie gezien, hoe wordt die door jullie gepercipieerd én vooral: "Zijn jullie tevreden over de samenwerking?" Of is daar een mogelijkheid om nog een aantal zwakke punten aan te pakken en die samenwerking, zoals die er nu uitziet, te versterken en kan daar, bijvoorbeeld, meer input komen van jullie of andersom? Hoe zien jullie de samenwerking met het EUCPN momenteel?

P: Ik denk dat je de samenwerking kan verstevigen als men de inhoudelijke thema's die het EUCPN op de agenda zet, eveneens bij ons prioritaire thema's zijn. Dat is de vraag. Tegelijk merk ik ook wel dat... Zoveel kan ik er op dit moment niet uithalen.

I: Er zijn zeker lidstaten die samenwerken en verbonden zijn met het EUCPN, maar dat is eigenlijk een 'partnership' dat nog kan worden versterkt. Ze wonen jaarlijkse evenementen bij, ze sturen projecten in, maar veel meer... Bepaalde lidstaten dragen gewoon meer hun steentje bij dan anderen. Sommigen doen gewoon wat ze moeten doen, maar niet meer – wat op zich ook perfect oké is. Het is een vraag waarmee we peilen naar hoe die partnership gepercipieerd wordt. Zijn er elementen die beter zouden kunnen?

P2: Ik denk dat de pijler binnen het EUCPN van informatie-uitwisseling en best practices minder Nederland aanspreekt omdat we gewoon op vlak van preventie verder staan dan andere landen in de EU.

P: Ik denk dat... Wat het voor ons net wel weer interessant maakt... Wat ik net zei: de praktische dingen die het EUCPN weer aflevert: campagnes, dat soort dingen. Mooi dat men op zo'n manier EU-breed kan samenwerken en minder een praatclubje is, dat is zeker een toegevoegde waarde.

I: Hoe zouden jullie de rol van het EUCPN beschrijven? Hoe zien jullie hen als actor binnenin dat Europees criminaliteitspreventieveld?

P: Ik zie wel dat het EUCPN en dan met name het Secretariaat heel erg goed werk levert en naar allerlei bijeenkomsten gaat. Ze doen heel wat kennis op en zijn aangesloten bij werkgroepen in Europees verband. Ze proberen ook daarbuiten van toegevoegde waarde te zijn. Ik ervaar dus dat het met name komt vanuit het Secretariaat en ik denk dat de lidstaten, afhankelijk... Als er een campagne is, dan zijn er een aantal lidstaten die niet deelnemen. Daar zit dan energie op. Voor het overige zijn er natuurlijk de Ex-Com-leden die, volgens mij, heel actief zijn. Als het EUCPN... Nou ja, er zou wel wat meer energie in kunnen. Tegelijk merk ik ook op dat capaciteit schaars is, net zoals bij ons, dus men investeert pas meer capaciteit als het ook effectief gaat opleveren, terwijl men ook op een Europees niveau. Men investeert en neemt dus...

I: Inderdaad een van de vaak aangehaalde argumenten van minder actieve lidstaten. Één, capaciteitsproblemen en twee, indien tijd en moeite wordt geïnvesteerd, dan verwacht men iets zeer concreet terug. Indien dat niet gebeurt, ja dan... Sommigen zeggen dan – kort door de bocht gesteld – dat het voor hen dan niet meer hoeft. Einde verhaal.

Het EUCPN heeft een viertal doelen. Zij omschrijven zichzelf als een '*point of reference*', zij willen kwaliteitsvolle informatie verspreiden, zij willen criminaliteitsactiviteiten ondersteunen op lokaal niveau en tot slot willen zij bijdragen aan de EU Policy Cycle. In welke mate wordt het EUCPN als een '*leading actor*'

aanzien met betrekking tot hun vier verschillende doelen. Kunnen ze effectief worden aanzien als een *'point of reference'* en slagen ze er effectief in om kwaliteitsvolle informatie te verspreiden? Kunnen ze voldoende ondersteuning bieden als over criminaliteitspreventie gaat; ja al dan neen? Dragen ze effectief bij tot de EU Policy Cycle en waarom? Hoe zien jullie dat?

P: Nou ja, wat ik ervan zie... Wat ik merk is dat ze in de meeste van die rollen heel actief zijn. Men ziet mooie studies, mooie toolkits, etc. Het wordt verspreid. Binnen de EU Policy Cycle zijn ze... Het komt steeds meer in beeld. Er wordt steeds meer expertise gevraagd. Ik zie alleen niet dat lokaal gebruik gemaakt wordt van het EUCPN voor specifieke projecten.

P2: Neen, en ik weet wel dat dat er is, dat het Secretariaat kan faciliteren, die ECPA-winnaar. Als men dat in het eigen land wil opzetten, dat ze kunnen helpen. Maar dat gebeurt hier verder niet echt. Euhm, ik ben ook wel benieuwd... Ze zijn momenteel bezig het updaten van alle documenten in het Knowledge Centre op de website. Ik zie nu pas wat er allemaal opstaat en dat is mooi, hoeveel informatie erop staat. Als je kijkt naar de producten die erop staan, sommigen dateren van 2008 – ik moet dan in mijn achterhoofd houden dat het oudere documenten kunnen zijn, pakweg van tien jaar terug. Ze updaten nu alles, maar ik weet het niet... Hoe up to date is de kennis die zijn aanbieden?

P: Oké, dankjewel. Ik wilde nog eens vragen of jullie mogelijke relevante, maar potentiële partners kennen voor het EUCPN. Waarom? Ik maak momenteel een inventaris, maar ik probeer daarin een mapping te realiseren van elke mogelijke instelling die verwant zou kunnen zijn aan het EUCPN en waarmee in de toekomst een partnerschap wordt afgesloten. Wie zijn de relevante actoren binnen het Europees criminaliteitspreventieveld die mogelijke partners zouden kunnen zijn voor het EUCPN?

P: Binnen Nederland?

I: Dat kan binnen Nederland zijn, evenzeer binnen Europa of zelf internationaal niveau.

P: Ik weet niet precies met wie het Secretariaat contacten onderhoudt. Het CVV weet ik in ieder geval zeker, bijvoorbeeld VNG – een vereniging voor Nederlandse gemeenten. Of bijvoorbeeld met het MKB, eveneens een interessante partner. Uiteraard ook de politie. Deze komen momenteel bij mij op.

P2: Neen, geen aanvullingen.

I: Oké, dankjewel. Misschien om af te sluiten nog enkele algemene vragen. Wat verwacht u – en dan misschien ook u als instelling – van het EUCPN? Het betreft hierbij de doelen die ze nastreven. Ze hebben hierbij een viertal *'core tasks'*. Moet dat misschien worden uitgebreid? Verwachten jullie een ander soort output? Zeer algemeen dus, wat verwachten jullie van het EUCPN en waarom? Het mag ruim worden geïnterpreteerd. Het kan gaan over die nagestreefde doelen, de *'target groups'*, de output die wordt geproduceerd etc. Zijn er zaken die dienen te veranderen naar de toekomst toe?

P: Wat ik anders zou willen zien, is de wijze waarop de vergaderingen plaatsvinden per half jaar met de Board, deze informatie vanuit het Secretariaat naar de lidstaten. Ik denk dat dit op een andere manier georganiseerd zou moeten worden. Misschien is het interessant om vanuit de thema's die men wil bespreken, andere lidstaten aan het woord te laten of eerder te kiezen voor een workshopachtige setting. Het is een heel statische manier waarop wij horen wat het Secretariaat doet. Indien men overige lidstaten ook in beweging wil laten komen... Misschien kan meer informatie vanuit lidstaten worden gedeeld. Ik zou daar meer behoefte aan hebben. Graag organiseren op een andere manier.

I: Zijn er nog andere verwachtingen die momenteel niet worden ingelost.

P: Neen, ik kan zo snel niks bedenken.

I: Op vlak van output heeft het EUCPN momenteel Annual Reports, Newsletters, Policy Papers, Monitor Papers, jaarlijks worden campagnes georganiseerd. Moet dit anders? Wat wordt door jullie gebruikt?

P2: Sowieso de Toolboxes en Policy Papers na elk presidential topic. Wat de campagnes betreft, we gaan waarschijnlijk aan beiden deelnemen, net zoals vorig jaar. We hebben daar erg positieve ervaringen mee. Ik kan niet zo snel bedenken hoe het anders zou moeten.

Of ja, en dat merk ik ook bij dossierhouders. Praktische dingen, zoals campagnes is uiteraard leuker dan bijvoorbeeld een Toolbox lezen. Men levert iets leuks af met dergelijke campagnes.

I: Oké, dankjewel. Een allerlaatste vraag dan. Wat verwachten jullie van de strategische marktpositie van het EUCPN? Ik hoorde Emma spreken over het feit dat het EUCPN een unieke instelling is. Zijn er volgens jullie nog andere instellingen die dezelfde 'kwaliteiten' hebben op Europees niveau? Of kan het EUCPN worden aanzien als een unieke instelling op vlak van taken, output die het produceert, etc.

P: Ja, ik denk wel dat zij een unieke positie innemen.

I: Toch wel?

P2: Ja, toch wel. Ik moet ook zeggen dat ik op Europees niveau niet goed weet wat er nog allemaal gebeurt.

Maar ja, het EUCPN neemt daar wel een unieke positie in.

I: Heel goed. Al mijn vragen zijn gesteld. Hebben jullie vragen voor mij?

P: Neen, eigenlijk niet.

I: Zijn er volgende maand bij in Brussel?

P2: De Conference?

I: Ja, klopt.

P: Onze twee collega's zullen ons vervangen.

I: We organiseren dan een klein panel over de toekomst van het EUCPN, waarbij de allereerste resultaten zullen worden gepresenteerd van dit onderzoek. Dit zal doorgaan op 20/02. Jullie collega's brengen jullie ongetwijfeld hiervan op de hoogte. Hartelijk dank voor jullie tijd en moeite.

P: Succes! Daag!

Interview 15

I: So, before we start this interview, I would actually like to know something more about you and your role within your institution/organization. So again, as I already mentioned in this interview, given answers always are completely confidential and everything will be processed anonymously. So, identification will not be possible. So, I was actually wondering, what is your position right now within your institution/organization?

P: Sure, okay. I am an assistant criminal officer in the Criminal Justice Policy Team in the Department of Justice and Equality. So, we are considered as a policy team on the criminal justice side of our department and we have applied... *inaudible* ...to look at specific and policy issues, but we are the strategic policy team. So, we are looking at longer term issues while they are looking from day to day policies. My role and my work... I'm developing a Criminal Justice Strategy, and for the entire criminal sector here my main work at the moment. Should I give you an idea? Do you have any other questions?

I: Yeah yeah, I have some other questions for you, of course. How would you describe the role of your institution/organization within the European field of crime prevention?

P: So, how would I describe my organization? The Department of Justice and Equality? Like what do you mean?

I: So, for example in general goals or in output. What is your institution doing right now in terms of crime prevention and does your institution have, for example, concrete working documents? If we look to the EUCPN, they have Annual Reports, Toolboxes, Best Practices, they have some concrete output. Does your institution have some general goals in terms of crime prevention, do you have some concrete working documents in the field of crime prevention?

P: Well, at the moment... We are in the middle of building or developing new strategy documents which, like our mission is for us... *inaudible* ...That includes Ireland, there will be a number of issues of crime prevention... The production of a lot of Policy Papers and anything that we would like to accomplish now. We would have an Annual Report and a strategy statement where our goals would be to reduce crime and harm and community safety, a big we're looking at. Also, the increasing of safety across the country.

I: To what extent does your institution collaborate with other institutions within the European field of crime prevention?

P: In the European field of crime prevention?

I: Yeah

P: I know that we attempt to represent our country in a lot of different working groups and I'm not sure how intensively that we would collaborate... It's not that we are actively working together. I mean, we definitely attempt working together. We are very involved in Europe. I'm not aware of them, specific collaborative initiatives across countries.

I: Okay, thank you. Are there any important partners, stakeholders on European level, on international level that your institution or organization would like to collaborate with in the short or the long term?

P: Not that I'm aware of, currently. I am sure there are, but nothing comes to my mind.

I: How is your institution affiliated to the EUCPN?

P: Yes

I: How is it affiliated?

P: I am the national representative on the EUCPN. We represent Ireland.

I: Okay thank. Can that collaboration with the EUCPN be seen as an added value for both parties? And how is that?

P: An added value? Yes, for sure. I mean, I think the EUCPN gives opportunities for us to learn from other countries, to hear about best practices of other countries. And I've only been involved for a little while, but last meeting, I brought back home a lot of information. There are the Toolboxes for example, that help us for developing policies. So yeah, I'd would say it's useful from our perspective.

I: Thank you. And that established collaboration with EUCPN could it become reinforced in the short or the long term? Are there specific things you would like to change?

P: About what? What precisely, like the...

I: ... Like, that collaboration you have right now, are you happy with it, or does something needs to change? Could it become reinforced in the near future?

P: Be reinforced, probably. Yeah, and...

I: But you don't have an idea how?

P: I don't know.

I: Okay, thank you. How would your institution describe the role of the EUCPN within the European field of crime prevention? How are they seen by your institution?

P: I think we see, again, the EUCPN as a useful and meaningful network across Europe. I'm learning from my colleagues. I'm not sure that people across the organization are very similar with the EUCPN. People can come in direct contact with them. We only have a small team here.

I: Now another question. The EUCPN has four main goals. They want to be a point of reference, they want to disseminate qualitative knowledge, they are trying to support crime prevention activities, mostly on local level. They also want to contribute to the EU Policy Cycle and strategy of crime prevention. Now, I was actually wondering to what extent your institution would consider the EUCPN as a leading actor in all of their main goals?

Can they be seen as a point of reference? Do you think they disseminate qualitative knowledge and support crime prevention activities? Do they really contribute to the EUCPN policy as cycle and why? How are they seen by your institution?

P: I think that they are probably not seen as a point of reference for policymaking at an EU level... *inaudible* [organization for practice communication issue]. Maybe a lack of awareness of their position. I think that they could be. I'm not sure that they are seen as that at the moment.

I: Okay. And how about disseminating qualitative knowledge?

P: Yeah, they do for sure.

I: And what about supporting crime prevention activities? Mostly at local level?

P: Yeah, with the campaigns I think that it is very. Now we are involved in a number of awareness campaigns and we found that really helpful, it helps us. It helps things to do with our relationship with our... *inaudible* [police]. We can, for example, working on the traffic campaign recently and the burglary ones... *inaudible*.

It has that coordination from the central points in Europe. So, it definitely is an added value in that.

I: And what do you think about the contribution to the EU Policy Cycle?

P: I'm not sure about that in my time I've been involved, but I see it happens.

I: Again please, I didn't...

P: I don't know if I'm aware of the EUCPN contributing to the EU Policy Cycle.

I: I'm currently making an inventory of all the relevant institutions in the European field of crime prevention to later on draft the strategical marketing position. Now, I was actually wondering do you know any potential and relevant partners for the EUCPN?

P: Any relevant partners?

I: On European or international level.

P: Okay, so not here in Ireland, European and international at all.

I: Maybe in Ireland, if you know some you can always mention them.

P: I'm not sure, there is... *inaudible*

I: But you don't know any other ones?

P: There are like for example, they are all institutions of that order. Like the EMCDDA (European Monitoring Centre for Drugs and Drug addiction), they are really all about evidence based. I think that their link with them could be strengthened maybe.

I: Okay, thank you. Lastly, I have some more general questions about the EUCPN. I was actually wondering, what does your institution in general expect from the EUCPN and why? Do you think, for example, they have to focus on other topics, on specific phenomena, should they have more core tasks, what goals should they have? What do you as an institution expect of the EUCPN and why is that?

P: Hmmm, what do we expect from the EUCPN. I think we expect they... *inaudible* ...of knowledge in relation to crime prevention of policies across Europe, so... To exchange best practices and to be able to advice and guide for specific crime prevention activities

I: Okay, thank you. How about the output, the EUCPN has Annual Reports, Newsletters, Policy Papers? Which output should the EUCPN deliver?

P: I think the policy papers are really useful.

I: Are they useful by your institution?

P: Yeah, just as the Toolboxes and the campaign material again are very useful. I think it could be a role... So, we are talking about... the evidence-based, some more advice and guidance on the evaluation of our policy, would be useful. I think that's something that we all need to be looking at.

I: Okay, thank you. One more question then. What does your institution expect about the strategical marketing position of the EUCPN? Do you think they can be seen as a unique institution or do you have any idea about other institutions that are quite similar to the EUCPN and why? So, what do you expect about their strategic marketing position? How are they seen by your institution?

P: I think that we see the value in the EUCPN. The value is not a formal network. It's more an informal network. There is a chance to get to know colleagues and share information on a more informal level, I think. That's a value that the EUCPN provides. That maybe other meetings at an E-level will not.

I: Thank you very much, actually you answered all my questions right now. I don't know if you have any further questions for me?

P: I don't at the moment, no.

I: Okay. So, there isn't something we didn't address during this interview?

P: No.

I: I would like to thank you once again for your time and participation in this research project.

P: You're welcome. Thank you very much.

I: Thank you.

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I: So, first of all, I assume you are familiar with the European Crime Prevention Network?

P: Yes, since 2005 or 2006. If I... *inaudible*

I: Okay, thank you. If I am right, you were a national representative for the EUCPN? Since when?

P: Yes, precisely.

I: And since when?

P: Since the first beginning of 2006.

I: Okay, thank you. What is your position within the institution/organization you are currently working at?

P: I am a deputy director of the Cyprus Police Academy. I just moved into a new position. For years I was responsible for the Office for Combatting Organized Crime.

I: I would like to know something more about the role your institution is currently fulfilling within the European Field of Crime Prevention. So, how would you describe the role of your institution? What are the general goals of your institution?

P: Cyprus police is the main law enforcement within Cyprus and receiving the information, the data, or any other documents from the EUCPN, questioning seminars, conferences or workshops. We disseminate this information, or we cannot depart of Cyprus colleagues (?) or other organizations or institutions relevant to the subject of the discussion *inaudible*.

I: Does your institution/organization collaborate with other institutions within the European field of crime prevention? And if so, in which domains of crime prevention?

P: You mean external ones?

I: Yeah, correct.

P: Outside of Cyprus? No. For crime prevention probably some other departments inside? They may cooperate. But the main institution within Europe, in the European Union, for crime prevention is the EUCPN. This is what we tried to do for many years. We have discussions, try on to formulate another observatory, but it's always in our position to avoid overlapping. So, for us... The main institution for crime prevention is the EUCPN.

I: Are there any other important partners, stakeholders on European level, on international level that your organization would be collaborating with in the short term?

P: Yeah, we do, we do. We do cooperate with the Interpol, Europol, Frontex, Cefpol, other big institutions, also Eurojust. These are the main institutions that we cooperate with in order to prevent and fight serious and organized crime.

I: Are there some other partners you're not working with right now but would like to collaborate with?

P: For the time... We mostly cooperate, as I told you, with the most important ones, with the most significant ones. As I said Europol, Interpol, Frontex, Cefpol, Eurojust, etc.

I: Okay, thank you sir. Now some other questions. How is your institution affiliated to the EUCPN?

P: What do you mean by affiliated?

I: How is it connected to the EUCPN?

P: It is connected... I am the National Representative and we also have a substitute. We also have the National Contact Points. And we try to participate in all the events that they organize and follow up all the conclusions and determinate. We also try to participate in the ECPA and BPC. We try to exploit in a good way to use other best practices from the EUCPN. We do use their website, so we have some information in the website concerning the bigger types of crimes that we face in Cyprus. We are trying to use it in the best way for neutral benefit, for Cyprus and for the EUCPN as well as for the other 27 countries of the European Union.

I: Now, does the collaboration with the EUCPN means an added value for both parties? So, for the EUCPN and for Cyprus as a member state of the European Union?

P: This is what we always said... This collaboration has to have a neutral benefit, otherwise is not worthy. We need to have some benefits, as well as the EUCPN as I said before. Also, the rest of 27 member states need to have benefits. And besides, the other co-partners that we collaborate and the EUCPN collaborates with, Cefpol, Europol, with Frontex, etc. – All the main institutions which are dealing with crime prevention and fighting serious and organized crime.

I: Could that collaboration with EUCPN become reinforced in the short or the long term?

P: What do you mean by saying reinforced?

I: Could it become better?

P: There is always place for improvement. There are always things to do better. As I said before, we shall try not to overlap, not to do the same things... And try to handle subjects that other institutions handle.

I: The EUCPN has four main goals. They want to be a point of reference, they want to disseminate qualitative knowledge, they want to support crime prevention activities, they want to contribute to the EU Policy Cycle. Now, I was actually wondering, in their four main goals, how are they considered by your institution/organization? How are they seen as a leading actor in fulfilling all of their main goals?

P: As a point of reference. All the points that you have mentioned just now are very important. There all contribute to the crime prevention area.

I: So, you do agree with the fact that they are seen as a point of reference, that they disseminate qualitative knowledge, support crime prevention activities, and contribute to the EUCPN policy cycle?

P: Yeah, you have to be sure. Either it's knowledge or information or data. This is a very crucial element for the law enforcement agencies and the other institutions in order to fight the serious and organized crime area.

I: Another question then. Are there some institutions/organizations on European and international level within the field of crime prevention that could be considered as potential and relevant partners for the EUCPN? So, we are creating an inventory, consisting all the institutions and organizations that we will use to draft their strategic market position. So, I was wondering, do you have any idea about potential but relevant partners for the EUCPN?

P: That's always the question of regarding potential partners. We have mentioned and learned to find out that we have to cooperate with Cepol, with Interpol, and with the Europol, with Frontex, with the Eurojust and all the main institutions in the European Union and not only, as I said before, with that *inaudible* and sometimes big customs organizations. They have to contribute in the area crime prevention, either with training or another matter.

I: So, this interview has almost come to an end. I have some very, very general questions now for you.

P: Any welcome

I: I was actually wondering, what does your institution, so in general, expect from the EUCPN and why is that?

P: Expectations are not the great issue. It's the purpose of the EUCPN, it's the value that contributes, it's the value that adds to the area of crime prevention. That's why as I said before, if there is a way of willingness to share, to organize as well as it's organized, well done. Each year, there's the ECPA and BCP Conference. They are held in order to have a possibility for the member states to nominate, to present their projects and afterwards to choose the best ones in order to create best practices. This to facilitate and contribute to the crime prevention area. So, the EUCPN has to be there, because it's a great element in the fight against serious and organized crime, in the area of crime prevention. Because each year, as you know, the country which chairs the EUCPN chooses one subject to be the main theme of the ECPA and BPC. I think it's one of the best activities of the EUCPN because participation offers the opportunity to present and choose best practices from different member states. So EUCPN has to be strength, has to be [become] bigger and... *inaudible* But I've said it before, we must try to avoid overlapping.

I: I totally agree.

P: One of the best activities that recently I have noticed is trying to form, to rise the... *inaudible* for the crime prevention to have a director, to have a guide, try to have a common definition in the area of crime prevention which will enable the law enforcement of the member states to face or to concentrate in the area of crime prevention. For the analysis what crime prevention is. It's not so simple to concentrate on the crime prevention unless you know the limits of this area.

I: Thank you. Should the EUCPN have some more goals, more core tasks or is it good the way it is right now?

P: As I see it now, it's good enough. They cover most of the area crime prevention.

I: The EUCPN has already produced some output Annual Reports, campaigns, Newsletters, Policy Papers. What is deemed valuable, practical for your institution?

P: They are valuable, they are practical, and we try to read them and use them in the best way we can.

I: A last question right now. What does your institution expect from the strategical market position of the EUCPN and why? How is it seen by your organization?

P: I have already told you we expect the EUCPN to establish a closer cooperation. I think with the other relevant organizations and institutions in the European Union and not only with Europol, with Ccpol, with

Frontex, with Eurojust, with Interpol, etc. and the main institutions which handle, and care and try to fight criminality. With any way.

I: Sir, you have answered all my questions. Thank you very much.

P: I try to cooperate as much as I can. If you have any other questions, I'll answer those. If you'd need any other clarifications, more than welcome. Again in the future or anytime you feel like, do not hesitate me to contact me.

I: Thank you very much!

P: Thank you.